



CenterPoint Energy's 2018 Corporate Responsibility Report, *Shared Impact*, was developed based on topics related to our company's environmental, social and economic performance that we have identified as important to stakeholders. Based on the Global Reporting Initiative (GRI) Standards, the report was prepared in accordance with the GRI Standards: Core option.

Because we recognize that corporate responsibility is a critical aspect of our performance, CenterPoint Energy's approach continues to evolve. While we have tried to respond to the standards as thoroughly as possible, some items are indicated as "unavailable." In these cases, we report information differently or we do not currently track the information for reporting.

Our GRI Content Index addresses issues in this report and includes the disclosure, provides a reference to the relevant content within the Corporate Responsibility Report or indicates another source where the information is located. These sources include our 2018 Annual Report, 2019 Proxy Statement and other documents or materials that can be found on investors.centerpointenergy.com.

This report includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based upon assumptions of management which are believed to be reasonable at the time made and are subject to significant risks and uncertainties. We caution you not to place undue reliance on any forward-looking statements and that assumptions, beliefs, expectations, intentions, and projections about future events may and often do vary materially from actual results. Accordingly, we cannot assure you that actual results will not differ materially from those expressed or implied by our forward-looking statements. Any statements in this report regarding future events and other statements that are not historical facts are forward-looking statements that involve risks and uncertainties including other factors discussed in CenterPoint Energy's Form 10-K for the fiscal year ended Dec. 31, 2018, CenterPoint Energy's Form 10-Q for the quarter ended March 31, 2019 and CenterPoint Energy's other filings with the Securities and Exchange Commission. Each forward-looking statement contained in this report speaks only as of Dec. 31, 2018, unless otherwise specified as accurate as of another date.

For the Materiality Disclosure Service, GRI Services reviewed that the GRI Content Index is clearly presented and the references for Disclosures 102-40 to 102-49 align with appropriate sections in the body of the report.



GENERAL DISCLOS	URES				
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
GRI 101: Foundation 2016					
GRI 102: General Disclosures 2016	GRI 102-1: Name of the organization	CenterPoint Energy			
GRI 102: General Disclosures 2016	GRI 102-2: Activities, brands, products and services	CRR About CenterPoint Energy (p 4); CRR Our Businesses in 2018 (p 4) See also: 2018 Form 10-K and 2018 Annual Report	2018 Form 10-K 2018 Annual Report		
GRI 102: General Disclosures 2016	GRI 102-3: Location of headquarters	1111 Louisiana Street, Houston, TX 77002			
GRI 102: General Disclosures 2016	GRI 102-4: Location of operations	CenterPoint Energy is a domestic company with locations across the United States. CRR Where We Operate (p 6)			
GRI 102: General Disclosures 2016	GRI 102-5: Ownership and legal form	CenterPoint Energy is an investor-owned corporation. Common shares trade on the New York Stock Exchange under the stock symbol CNP.			
GRI 102: General Disclosures 2016	GRI 102-6: Markets served	CRR Where We Operate (p 6); 2018 Form 10-K (p 2-12)	<u>2018 Form 10-K</u>		
GRI 102: General Disclosures 2016	GRI 102-7: Scale of the organization	CRR About CenterPoint Energy (p 4); CRR Our Businesses in 2018 (p 4); See also: 2018 Form 10-K (p -12)	2018 Form 10-K		
GRI 102: General Disclosures 2016	GRI 102-8: Information on employees and other workers	CRR Employees (p 48-53); See also: Data in worksheet 102-8			Partial; Complete contractor data not available at this time.
GRI 102: General Disclosures 2016	GRI 102-9: Supply chain	CRR Purchasing and Supplier Diversity (p 54)			
GRI 102: General Disclosures 2016	GRI 102-10: Significant changes to the organization and its supply chain	In April 2018, CenterPoint Energy and Vectren Corporation announced their plans to merge. The transaction was successfully completed on Feb. 1, 2019, creating a combined company — CenterPoint Energy — with a unified set of values, vision, strategy and culture. The company has approximately 14,000 employees, regulated electric and natural gas utility businesses that serve more than 7 million metered customers in eight states, and a competitive energy business footprint in nearly 40 states. While this report covers CenterPoint Energy's legacy activities as of year-end 2018, our 2019 report will include data for the combined company. Legacy Vectren's 2018 GRI Index is available on the Investors section of CenterPointEnergy.com.			
GRI 102: General Disclosures 2016	GRI 102-11: Precautionary principle or approach	CRR Enterprise Risk Management (p 14); See also: 2018 Form 10-K (p 19-45)	<u>2018 Form 10-K</u>		

GENERAL DISCLOSURES								
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes			
GRI 102: General Disclosures 2016	GRI 102-12: External initiatives	We participate in external research and development programs to improve operating efficiencies and helping lead voluntary industry-wide efforts to take action to reduce carbon across the natural gas value chain. These programs include the EPA Natural Gas Methane Challenge Program, the EPA Natural Gas STAR program and EPA's SF6 Emissions Reduction Partnership for Electric Power Systems. CRR Political Engagement (p 21); CRR Environmental (p 22-35); CRR Biodiversity (p 32-34); CRR Stakeholder Engagement (p 37); CRR Customers (p 47); CRR Purchasing and Supplier						
		Diversity (p 54); CRR Safety (p 38); CRR Communities (p 43-45); CRR Case Study (p 10-11)	D. C. L. C.					
GRI 102: General Disclosures 2016	GRI 102-13: Membership of associations	CRR Political Engagement (p 21); See also: Political Engagement webpage	Political Engagement					
GRI 102: General Disclosures 2016	GRI 102-14: Statement from senior decision-maker	CRR Letter to Stakeholders from President and CEO Scott M. Prochazka (p 3)						
GRI 102: General Disclosures 2016	GRI 102-15: Key impacts risks and opportunities	CRR Enterprise Risk Management (p 14); See also: 2018 Form 10-K (p 19-45)	2018 Form 10-K					
GRI 102: General Disclosures 2016	GRI 102-16: Values, principles, standards and norms of behavior	CRR Corporate Code of Conduct/CRR Ethics and Compliance (p 16, 18-19); See also: Online codes for Ethics and Compliance Code, Supplier Code of Conduct; Code of Ethics for CEO and Senior Financial Officers	Ethics and Compliance Codes					
GRI 102: General Disclosures 2016	GRI 102-17: Mechanisms for advice and concerns about ethics	CRR Corporate Code of Conduct/CRR Ethics and Compliance (p 16, 18-19); See also: Supplier Code of Conduct; Code of Ethics for CEO and Senior Financial Officers	Ethics and Compliance Codes					
GRI 102: General Disclosures 2016	GRI 102-18: Governance structure	CRR Governance (p 12-21); See also: 2019 Proxy Statement and Corporate Governance webpage	Corporate Governance 2019 Proxy Statement					
GRI 102: General Disclosures 2016	GRI 102-19: Delegating authority	Corporate Governance webpage and Board Committee Charters	Corporate Governance					
GRI 102: General Disclosures 2016	GRI 102-20: Executive-level responsibility for economic, environmental and social topics	CenterPoint Energy recognizes that key environmental, social and governance (ESG)-related issues are integral to our performance. To that end, we established an ESG Council to identify, evaluate and recommend strategic direction and opportunities on an ongoing basis that promote ESG objectives aligned with our vision and long-term strategic plan. The ESG Council includes representation from businesses and functions across the company and is led by the company's vice president of environmental and corporate responsibility who provides regular reports on environmental compliance and sustainability issues and other related matters to the Governance Committee.						
GRI 102: General Disclosures 2016	GRI 102-21: Consulting stakeholders on economic, environmental and social topics	CRR Governance (p 13-16); Stakeholder Engagement CRR (p 37)	2019 Proxy Statement					
GRI 102: General Disclosures 2016	GRI 102-22: Composition of the highest	CRR Governance (p 13-20) and Corporate Governance webpage	Corporate Governance					
	governance body and its committees		2019 Proxy Statement					
GRI 102: General Disclosures 2016	GRI 102-23: Chair of the highest	CenterPoint Energy's board is chaired by Milton Carroll, who is a non-independent director.	Corporate Governance					
	governance body	President and CEO Scott M. Prochazka serves as a member of our board. Neither serves as a member of any committees or receives additional compensation for service as a director.	2019 Proxy Statement					

GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
GRI 102: General Disclosures 2016	9	2019 Proxy Statement (p 8-9) and Corporate Governance Guidelines	Corporate Governance Guidelines		
	the highest governance body		2019 Proxy Statement		
GRI 102: General Disclosures 2016	GRI 102-25: Conflicts of interest	, , , , , , , , , , , , , , , , , , , ,	Corporate Governance		
			2019 Proxy Statement		
GRI 102: General Disclosures 2016	GRI 102-26: Role of highest governance body in setting purpose, values and strategy	CRR Governance (p 13-16); Corporate Governance Guidelines	Corporate Governance Guidelines		
GRI 102: General Disclosures 2016	GRI 102-27: Collective knowledge of highest governance body	CRR Governance (p 12-20); Corporate Governance Guidelines; 2019 Proxy Statement (p 11-12)	Corporate Governance Guidelines		
GRI 102: General Disclosures 2016	GRI 102-28: Evaluating the highest governance body's performance	Corporate Governance webpage	Corporate Governance		
GRI 102: General Disclosures 2016	GRI 102-29: Identifying and managing economic, environmental and social impacts - Highest governance body role and stakeholder consultation	Our Environmental, Social and Governance (ESG) Council identifies, evaluates and recommends strategic direction and opportunities on an ongoing basis that promote ESG objectives aligned with our vision and long-term strategic plan. The ESG Council includes representation from businesses and functions across the company and is led by the company's vice president of environmental and corporate responsibility who provides regular reports on environmental compliance and sustainability issues and other related matters to the Governance Committee.	Corporate Governance Guidelines		
GRI 102: General Disclosures 2016	GRI 102-30: Effectiveness of risk management processes for economic, environmental and social impacts	CRR Governance — Enterprise Risk Management, Board Committees, ESG Council (p 14-16); See also: 2018 Form 10-K and Corporate Governance Guidelines	2018 Form 10-K Corporate Governance Guidelines		
GRI 102: General Disclosures 2016	GRI 102-31: Frequency of review of economic, environmental and social topics	Our Environmental, Social and Governance (ESG) Council identifies, evaluates and recommends strategic direction and opportunities on an ongoing basis that promote ESG objectives aligned with our vision and long-term strategic plan. The ESG Council includes representation from businesses and functions across the company and is led by the company's vice president of environmental and corporate responsibility who provides regular reports on environmental compliance and sustainability issues and other related matters to the Governance Committee. CRR Governance (p 17)	Corporate Governance		
GRI 102: General Disclosures 2016	GRI 102-32: Frequency of highest governance body's role in reviewing sustainability reporting	President and CEO Scott M. Prochazka reviews and approves CenterPoint Energy's annual Corporate Responsibility Report and other ESG-related reporting.			
GRI 102: General Disclosures 2016	GRI 102-33: Communicating critical concerns	CRR Governance (p 17-19); Corporate Governance webpage	Corporate Governance		
GRI 102: General Disclosures 2016	GRI 102-34: Nature and total number of critical concerns	CRR Governance (p 17-19)	Corporate Governance		
GRI 102: General Disclosures 2016	GRI 102-35: Remuneration policies	2019 Proxy Statement (p 21-63)	2019 Proxy Statement		

GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
GRI 102: General Disclosures 2016	GRI 102-36: Process for determining remuneration	Our 2019 Proxy Statement describes our executive compensation program, including the objectives and elements of compensation, as well as recommendations and determinations made by the Compensation Committee of the Board of Directors regarding the compensation of our named executive officers. 2019 Proxy Statement (p 21-32)	2019 Proxy Statement		
GRI 102: General Disclosures 2016	GRI 102-37: Stakeholders' involvement in remuneration	2019 Proxy Statement (p 22-24, 28) and Corporate Governance webpage	Corporate Governance		
GRI 102: General Disclosures 2016	GRI 102-38: Annual total compensation ratio	 For 2018, our last completed fiscal year: The median of the annual total compensation of all employees of CenterPoint Energy, excluding our Chief Executive Officer, was \$97,572; and The annual total compensation of our Chief Executive Officer, as reported in the our 2019 Proxy Statement, was \$8,887,981. Based on this information, for 2018, the ratio of Mr. Prochazka's annual total compensation to that of our median employee was approximately 91 to one. 2019 Proxy Statement (p 62) 	2019 Proxy Statement		
GRI 102: General Disclosures 2016	GRI 102-39: Percentage increase in annual total compensation ratio	2019 Proxy Statement (p 62)	2019 Proxy Statement		Partial; Percentage increase not available.
GRI 102: General Disclosures 2016	GRI 102-40: List of stakeholder groups	CenterPoint Energy actively works to engage with stakeholders to build trust, strengthen relationships and make a positive impact in our service territory. Our major stakeholders include individuals and groups who impact — or are impacted by — our company and its business operations. They include communities, customers, employees, investors, suppliers and regulators.			
		CRR About this Report (p 2); CRR Stakeholder Engagement (p 37)			
GRI 102: General Disclosures 2016	GRI 102-41: Collective bargaining agreements	Approximately 35 percent of CenterPoint Energy's employees are represented by seven collective bargaining agreements. We work with our labor unions to achieve business results that benefit our employees, customers and the communities we serve. CRR Employees (p 48); See also: 2018 Form 10-K	2018 Form 10-K		
GRI 102: General Disclosures 2016	GRI 102-42: Identifying and selecting stakeholders	CRR About this Report (p 2); CRR Shareholder Engagement (p 17); CRR Stakeholder Engagement (p 37)			
GRI 102: General Disclosures 2016	GRI 102-43: Approach to stakeholder engagement	CRR About this Report (p 2); CRR Shareholder Engagement (p 17); CRR Stakeholder Engagement (p 37); CRR Governance (p 17); CRR Social (p 38-54)			
GRI 102: General Disclosures 2016	GRI 102-44: Key topics and concerns raised	CRR About this Report (p 2); CRR Ethics and Compliance (p 18-19)			
GRI 102: General Disclosures 2016	GRI 102-45: Entities included in the consolidated financial statements	Unless otherwise noted, the report boundary is the entirety of CenterPoint Energy operations. CRR 2018 Results (p 7); 2018 Form 10-K (p 87-104)	<u>2018 Form 10-K</u>		

GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
GRI 102: General Disclosures 2016	GRI 102-46: Defining report content and topic Boundaries	A work group composed of employees from CenterPoint Energy's businesses and functions provided data for this report based on the company's material issues, as well as the programs and initiatives that address them. As we work to broaden our reporting, we strive to address issues that are important to our stakeholders in a thoughtful and transparent manner. CRR About this Report (p 2); CRR ESG Council (16) and CRR Stakeholder Engagement (p 37)			
GRI 102: General Disclosures 2016	GRI 102-47: List of material topics	Community relations and economic development, customers, employees, safety, environmental impacts and GHG emissions, energy efficiency, biodiversity, ethics and compliance, and governance. See also: CRR About this Report (p 2)			
GRI 102: General Disclosures 2016	GRI 102-48: Restatements of information	This report does not contain restatements of previously reported information.			
GRI 102: General Disclosures 2016	GRI 102-49: Changes in reporting	In April 2018, CenterPoint Energy and Vectren Corporation announced their plans to merge. The transaction was successfully completed on Feb. 1, 2019, creating a combined company — CenterPoint Energy — with a unified set of values, vision, strategy and culture. The company has approximately 14,000 employees, regulated electric and natural gas utility businesses that serve more than 7 million metered customers in eight states, and a competitive energy business footprint in nearly 40 states. While this report covers CenterPoint Energy's legacy activities as of year-end 2018, our 2019 report will include data for the combined company. Legacy Vectren's 2018 GRI Index is available on the Investors section of CenterPointEnergy.com. CRR About this Report (p 2); CRR Letter to Stakeholders (p 3)			
GRI 102: General Disclosures 2016	GRI 102-50: Reporting period	Calendar year 2018, unless otherwise specified according to subject matter.			
GRI 102: General Disclosures 2016	GRI 102-51: Date of most recent report	6/28/2019			
GRI 102: General Disclosures 2016	GRI 102-52: Reporting cycle	Annual			
GRI 102: General Disclosures 2016	GRI 102-53: Contact point for questions regarding the report	CRR Report Overview/Feedback (p 58) info1@centerpointenergy.com or Anna Kaplan (anna.kaplan@centerpointenergy.com)			
GRI 102: General Disclosures 2016	GRI 102-54: Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards: Core option. CRR About this Report (p 2) and GRI Index (p 59)			
GRI 102: General Disclosures 2016	GRI 102-55: GRI content index	CRR GRI Content Index (p 59) www.centerpointenergy.com	CenterPoint Energy website - Latest Annual Reports		
GRI 102: General Disclosures 2016	GRI 102-56: External assurance	To date, CenterPoint Energy has not utilized external assurance for its corporate responsibility reporting.			

Disclosure	Requirement	Result				Comments
GRI 102-8: Information on employees and other workers	a. Total number of employees by employment	Employment Contract	Female	Male	Total	
	contract by gender	Permanent	1,942	6,007	7,949	
		Temporary	10	18	28	
		Grand Total	1,952	6,025	7,977	
	b. Total number of employees by employment contract by region	N/A				
	c. Total number of employees by employment type	Employment Type	Female	Male	Total	
	by gender	Full-time	1,942	6,023	7,965	
		Part-time	10	2	12	
		Grand Total	1,952	6,025	7,977	
	d. Whether a significant portion of the organization's activities are performed by workers who are not employees					Complete data not available, contractor population is not entirely captured in CNP SAP HR system.
	e. Significant variations in the numbers reported					
	f. Explain how data was compiled	Employment Contract/Type Mapping Full-time				Source: SAP as of 12/31/2018. Mapping applied for Employment Contract and Employment Type.
		Permanent				
		Executives I				
		Executives II				
		Full Time				
		Full Time Hourly				
		Full Time Salary				
		Key Contributor				
		Temp				
		Intern Hourly				
		Seasonal Hourly				
		Temp Hourly				
		Part-time				
		Permanent				
		Part Time				
		Part Time Hourly				
		Part Time Salary Pt Tm Hrl Key Contrb				

Disclosure	Requirement	Result			Comments
Electric Utility Supplement: EU 15	Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region	Retirement Eligibility Eligible within 5 Yrs Eligible within 6-10 Yrs Ineligible within next 10 years	Percentage 39.9% 9.56% 50.58%		Retirement Eligibility defined as age 55 with 5 years of service.
		AAP Category Accountants/Finance/Tax/Treasury Administrative/Other Clerk Construction & Maintenance Co-op Students Designers Dir (obsolete 5/31/07) Directors Electrician/Electronics (Apprentice, Trainee) Electrician/Electronics (Journey, Head, Master, Top, Lead) Engineering Engineers Execs (obsolete 5/31/07) Executives Information Systems IT Laborers (unskilled) Line Mechanics/Cable Splicers (Apprentice) Line Mechanics/Cable Splicers (Journey - Head) Managers Marketing/Trading Mechanics (Apprentice, Trainee) Mechanics (Journey, Head, Master, Top, Lead) Misc. Craft Workers Misc. Operatives & Helpers Operations Craft Workers Other Plant Operator (Journey - Head)	1.22% 10.23% 5.34% 2.52% 0.28% 0.53% 0.33% 1.91% 0.00% 1.76% 0.69% 1.96% 0.51% 0.51% 0.51% 0.51% 4.35% 0.97% 0.33% 0.00% 4.35% 5.65% 1.32% 0.46% 0.81% 3.89% 2.09% 3.23% 2.16% 0.03%	0.46% 2.16% 1.15% 1.17% 0.10% 0.15% 0.03% 0.61% 0.05% 0.20% 0.36% 0.08% 0.08% 1.25% 0.18% 0.13% 0.05% 0.15% 0.05% 0.13% 0.05% 0.13% 0.05% 0.13% 0.05% 0.13% 0.05% 0.13% 0.05% 0.14% 0.15% 0.15% 0.43% 0.20% 0.38% 0.48% 0.38% 0.48% 0.38%	
		Retail Services Sales Secretaries and Administrators Service Craft Workers Service Representative Supervisors Truck Drivers	0.08% 0.92% 2.27% 10.08% 2.77% 6.85% 0.25%	0.05% 0.23% 0.38% 3.11% 0.84% 1.22% 0.05%	
Electric Utility Supplement: EU 17	Days worked by contractor and subcontractor employees involved in construction, operation and maintenance		2.2070	2.22 /3	We currently do not collect contractor and subcontractor data in this format

MATERIAL TOPICS							
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes		
Economic Performance							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR About CenterPoint Energy (p 4); CRR Our Businesses in 2018 (p 4); See also: 2018 Annual Report (p 1-5)	2018 Annual Report	Companywide; Investors, Regulators, Customers, Communities			
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy's businesses — electric transmission and distribution, natural gas distribution and energy services — are focused on disciplined execution of our Operate, Serve, Grow strategy. We strive for consistently solid operational and financial performance, earnings growth, dividend increases and shareholder value.	2018 Annual Report CenterPoint Energy website	Companywide; Investors, Regulators, Customers, Communities			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CenterPoint Energy's vision, strategy and values, along with codes of conduct. CRR Letter to Stakeholders (p 3); Our Strategy (p 4); CRR About CenterPoint Energy (p 4-8); CRR Ethics and Compliance (p 18-19); See also: 2018 Annual Report (p 1-5)	2018 Annual Report	Companywide; Investors, Regulators, Customers, Communities			
GRI 201: Economic Performance 2016	GRI 201-1: Direct economic value generated and distributed	CRR Our Businesses in 2018 and CRR 2018 Results (p 4,7); 2018 Annual Report (p 1-5)	2018 Annual Report	Companywide; Investors, Regulators, Customers, Communities			
GRI 201: Economic Performance 2016	GRI 201-2: Financial implications and other risks and opportunities due to climate change	2018 Form 10-K (p 16)	<u>2018 Form 10-K</u>	Companywide; Investors, Regulators, Customers, Communities			
GRI 201: Economic Performance 2016	GRI 201-3: Defined benefit plan obligations and other retirement plans	2018 Form 10-K (p 110, 119-121)	<u>2018 Form 10-K</u>	Companywide; Investors, Regulators, Customers, Communities			
GRI 201: Economic Performance 2016	GRI 201-4: Financial assistance received from government	CenterPoint Energy does not receive financial assistance from the government.					

MATERIAL TOPICS								
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes			
Indirect Economic Impacts								
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	The company maintains policies that explain our commitment to indirect economic topics, including environmental, governance and social areas, such human resources, purchasing, community relations, economic development and ethics.		Companywide; Investors, Regulators, Customers, Communities				
		CRR About this Report (p. 2); CRR About CenterPoint Energy (p 4-8)						
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy's brand promise of Always There represents a shared commitment to make lives more comfortable, productive and enjoyable. Through the past 150 years, we have become an essential partner in our communities. We believe education, community development and health and human services are inextricably linked and critical to the sustainability of our communities.		Companywide; Investors, Regulators, Customers, Communities				
		CRR 2018 Results (p 7-8); CRR Communities (p 43-45); CRR Economic Development (46)						
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR About this Report (p 2); CRR 2018 Results (p 7-8); CRR Communities (p 43-45); CRR Economic Development (p 46)		Companywide; Investors, Regulators, Customers, Communities				
GRI 203: Indirect Economic Impacts 2016	GRI 203-1: Infrastructure investments and services supported	CRR 2018 Results (p 7-8); CRR Communities (p 43-45); CRR Economic Development (p 46); See also: 2018 Annual Report (p 1-5)	2018 Annual Report	Companywide; Investors, Regulators, Customers, Communities				
GRI 203: Indirect Economic Impacts 2016	GRI 203-2: Significant indirect economic impacts	CenterPoint Energy's approach to economic development is to be a force for growth and economic prosperity in the communities we serve. We create and retain jobs that facilitate growth, provide a stable community tax base and grow employment within our service area. Our Economic Development team works to support and leverage local communities' efforts to promote economic growth. We also strive to influence the decisions of current and prospective customers to expand, relocate and retain their businesses in CenterPoint Energy's service area, therefore increasing regional economic prosperity.						
		CRR Social (p 36-55)						

MATERIAL TOPICS					
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
Procurement Practices					
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Purchasing and Supplier Diversity (p 54)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy's Strategic Sourcing, Warehousing and Materials Management organizations maintain the supply chain processes for all goods and services. Employees are expected to conduct fair and transparent purchasing and payment practices, which provide benefits, support and internal controls for the company. The Strategic Sourcing organization also oversees our robust supplier diversity program.		Companywide; Investors, Regulators, Customers, Communities	
		CRR Purchasing and Supplier Diversity (p 54); CRR Purchasing and Supplier Diversity (p 54)			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Purchasing and Supplier Diversity (p 54)			We intend to expand our reporting on our overall purchasing strategy targets and totals in the future.
GRI 204: Procurement Practices 2016	GRI 204-1: Proportion of spending on local suppliers	CRR Purchasing and Supplier Diversity (p 54)			
Anti-Corruption					
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)	Ethics and Compliance Code		
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy maintains an Ethics and Compliance Code that guides interactions with our customers, suppliers, competitors and employees.	Ethics and Compliance Code		Companywide; Investors, Regulators, Customers,
		CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)			Communities
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)	Ethics and Compliance Code		
GRI 205: Anti-Corruption 2016	GRI 205-1: Operations assessed for	CenterPoint Energy's operations are assessed for risks related to corruption.	2018 Form 10-K		
	risks related to corruption	See also: 2018 Form 10-K			
GRI 205: Anti-Corruption 2016	GRI 205-2: Communication and training about anti-corruption policies	All of CenterPoint Energy's employees, contractors, business partners and governance body members receive training and communication about anti-corruption policies.	Ethics and Compliance Code		
		See also: Ethics and Compliance Code of Conduct			

MATERIAL TOPICS								
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes			
Anti-Competitive Behavi	ior							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)	Ethics and Compliance Code					
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy maintains an Ethics and Compliance Code that guides interactions with our customers, suppliers, competitors and employees. CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)	Ethics and Compliance Code	Companywide; Investors, Regulators, Customers, Communities				
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Corporate Code of Conduct (p 16) and CRR Ethics and Compliance (p 18)	Ethics and Compliance Code					
GRI 206: Anti-Competitive Behavior 2016	GRI 206-1: Legal actions for anti-competitive behavior, anti-trust and monopoly practices	No legal actions for anti-competitive behavior, anti-trust and monopoly practice are pending or were completed during the reporting period regarding anti-competitive behavior and violations of anti-trust and monopoly legislation.						

ENVIRONMENTAL	ENVIRONMENTAL							
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes			
Materials								
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Waste and Recycling (p 35)						
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy purchases most of our high-volume materials in various units of measure from various sources. Although a portion of steel, aluminum and other metals may come from recycled sources, we are unable to determine exactly how much recycled material is used in our electric transmission and distribution, natural gas distribution and energy services operations. CenterPoint Energy recycles steel, aluminum and other metals at the end of their lifespan. Almost all the fuel we use is filtered and cleaned virgin material because sufficient amounts of recycled fuels are unavailable. CRR Waste and Recycling (p 35); CRR Waste and Recycling (p 35)		Operational				
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Waste and Recycling (p 35)			We intend to expand our reporting on materials usage in the future.			
GRI 301: Materials 2016	GRI 301-2: Recycled input materials used	CRR Waste and Recycling (p 35)		Operational				
Energy								
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Emissions Avoidance and Reduction (p 29); CRR Helping Customers Reduce Carbon Emissions (p 30); CRR Conservation and Energy Efficiency (p 31)						
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy provides our customers with greater choice and control over their energy consumption. We are encouraging innovative products and services that give customers greater insights into how they use energy. We also promote the installation of energy-efficiency measures.		Expanded – select external stakeholders				
		CRR Conservation and Energy Efficiency (p 31)						
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Emissions Avoidance and Reduction (p 29); CRR Helping Customers Reduce Carbon Emissions (p 30); CRR Conservation and Energy Efficiency (p 31)						
GRI 302: Energy 2016	GRI 302-5: Reductions in energy requirements of products and services	CRR Emissions Avoidance and Reduction (p 29); CRR Helping Customers Reduce Carbon Emissions (p 30); CRR Conservation and Energy Efficiency (p 31)						

ENVIRONMENTAL							
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes		
Biodiversity							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy's Environmental Policy commits the company to responsible environmental operations and effective environmental stewardship. The policy guides our approach to biodiversity protection. CRR Biodiversity (p 32-34)		Expanded — select external stakeholders			
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy assesses proposed locations for electric transmission facilities and pipeline routes in order to identify sensitive areas, including protected species and habitats; avoids environmentally or culturally sensitive areas when practical and when alternative locations or routes are feasible; minimizes project footprints and ecological impact of facilities; mitigates impacts through restoration and careful vegetation management of pipeline rights-of-ways, avoiding active bird nests during the breeding season; monitors and works collaboratively with regulatory agencies in the management of affected listed species and ecosystems; and partners with federal and state regulatory agencies and nonprofit conservation groups to support biodiversity conservation efforts beyond our operational footprint.		Expanded – select external stakeholders			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Biodiversity (p 32-34)		Expanded – select external stakeholders			

ENVIRONMENTAL						
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes	
Biodiversity (continued)						
GRI 304: Biodiversity 2016	GRI 304-1: Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of hibiodiversity value outside protected areas The Brazoria National Wildlife Refuge, which is managed by United States Fish and Wildlife Service, is a wildlife conservation area along the coast of Texas, east of Anglett and Lake Jackson. CenterPoint Energy's distribution lines, power delivery lines and equipment run through the refuge, covering approximately 0.1 square kilometers (km²). A this time, the biodiversity status of the refuge has not been evaluated or established. Justin Hurst Wildlife Management Area is located west of Freeport near Jones Creek in Brazoria County, Texas, and is part of the Texas Parks and Wildlife Department (TPWD). CenterPoint Energy's transmission and distribution lines, power delivery lines and equipment run through the area, covering 0.25 km². The biodiversity status of the refuge has not been evaluated or established. Brazos Bend State Park is located along the Brazos River in Needville, Texas, and is part the TPWD. CenterPoint Energy's distribution lines, power delivery lines and equipment run through the refuge, covering 0.03 km². The biodiversity status of the refuge has not been evaluated or established. Sheldon Lake State Park is located just east of Houston and is part of TPWD. CenterPoint Energy's distribution lines run around the perimeter of half of the state park. Power delivery lines and equipment cover 0.03 km². The biodiversity status of the refuge has not been evaluated or established. San Jacinto State Park is located off the Houston Ship Channel in Texas and is part of the TPWD CenterPoint Energy's transmission and distribution lines run around the perimeter of half of the state park. Power delivery lines and equipment run through the stat park. The biodiversity status of the refuge has not been evaluated or established. Galveston Island State Park in Galveston, Texas, is part of the T	on At of un n tt ot ee ve	Expanded – select external stakeholders		
		equipment run through the preserve. Size cannot be assessed because the preserve is a collection of individual conservation sites. The biodiversity status of the refuge has not been evaluated or established.				
GRI 304: Biodiversity 2016	GRI 304-2: Significant impacts of activities, products and services on biodiversity	CRR Biodiversity (p 32-34)		Expanded – select external stakeholders		
GRI 304: Biodiversity 2016	GRI 304-3: Habitats protected or restored	CRR Biodiversity (p 32-34)		Expanded – select external stakeholders		

ENVIRONMENTAL	ENVIRONMENTAL						
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes		
Biodiversity (continued)							
GRI 304: Biodiversity 2016	GRI 304-4: IUCN Red List species and national conservation list species with habitats in areas affected by operations	No known International Union for Conservation of Nature (IUCN) Red List species habitats in the category of "critically endangered" or "vulnerable" appear in our service territory. One electric transmission line traverses geographic areas where Navasota ladies' tresses are known to occur. However, no such plants have been identified in that location to date. Only one species of habitat in the category of "near-threatened" exists in our service territory, which is the reddish egret (Egretta rufenscens). A large number of species in the "least concern" category exist in our service area. Most notable are the bald eagle (Haliaeetus leucocephalus) and brown pelican (Pelecanus occidentalis), which have been delisted within the last decade due to remarkable recoveries from near extinction.		Expanded – select external stakeholders			
Emissions							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy has made investments and implemented controls to reduce greenhouse gas (GHG) emissions from our operations, while also deploying new technologies to increase efficiency for the company and our customers. GHG emissions are generated from the company's natural gas distribution and storage business and, to a lesser extent, from the electric transmission and distribution business and fleet operations. During 2018, CenterPoint Energy did not generate electricity, nor did we own or operate natural gas production facilities. Not having electric generation or natural gas production assets reduced environmental risk and the overall level of GHG emissions relative to many industry peers.		Companywide; Investors, Regulators, Customers, Communities			
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy is committed to conducting operations in an environmentally responsible manner. We are addressing GHG emissions by: • Working to reduce our operational emissions; • Building natural gas infrastructure that enables use of cleaner-burning natural gas; • Helping our customers use the energy we provide efficiently; and • Participating in external research and development programs to improve operating efficiencies. CRR Reducing Greenhouse Gas Emissions (p 26-28)		Companywide; Investors, Regulators, Customers, Communities			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Reducing Greenhouse Gas Emissions (p 26-28)		Companywide; Investors, Regulators, Customers, Communities	CenterPoint Energy intends to expand its reporting to include Scope 2 and 3 emissions in future years		

ENVIRONMENTAL								
GRI Standard	Disclosure	2018 Response and Location Report	ed			URLs	Boundary	Omissions/Notes
Emissions (continued)								
GRI 305: Emissions 2016	GRI 305-1: Direct (Scope 1) GHG	CRR Reducing Greenhouse Gas Er	nissions (p 26-28)				Companywide; Investors,	
	emissions	CenterPoint Energy N	2018 CO ₂ e Summary atural Gas Operations – N		ution		Regulators, Customers, Communities	
			Reporting	Year (units of mea	surement)			
		Facility (e-GGRT ID#)	2016 (mton CO ₂ e)	2017 (mton CO ₂ e)	2018 (mton CO ₂ e)			
		SF6	34,109	12,389	1,053			
		Fleet	34,290	51,263	76,872			

Facility	GHG Reporting Program,	Reporti	ng Year (units of meası	irement)
(e-GGRT ID#)	40 CFR 98	2016 (mton CO ₂ e)	2017 (mton CO ₂ e)	2018 (mton CO₂e)
Arkansas Arkla	Subpart W — Total GHG Emissions	89,800	86345	85,472
(526483)	Subpart NN — Net GHG Quantity	2,883,453	2,669,357	3,285,099
Louisiana Arkla	Subpart W — Total GHG Emissions	33,314	30,501	23,531
(526485)	Subpart NN – Net GHG Quantity	622,074	594,214	713,980
Louisiana Entex	Subpart W — Total GHG Emissions	18,831	18,359	18,402
(526496)	Subpart NN – Net GHG Quantity	387,289	347,276	399,872
Minnesota Gas	Subpart W – Total GHG Emissions	78,053	75,336	72,969
(526480)	Subpart NN – Net GHG Quantity	6,746,953	7,282,013	7,823,945
Mississippi Entex	Subpart W – Total GHG Emissions	19,581	19,038	18,777
(526498)	Subpart NN – Net GHG Quantity	813,075	755,207	883,367
Oklahoma Arkla	Subpart W — Total GHG Emissions	19,147	18,955	19,249
(526488)	Subpart NN – Net GHG Quantity	513,630	463,698	579,643
Texas Arkla	Subpart W — Total GHG Emissions	2,139	2,492	2,639
(526491)	Subpart NN — Net GHG Quantity	62,400	57,603	71,932
Texas Entex	Subpart W — Total GHG Emissions	166,920	167,436	172,345
(526494)	Subpart NN – Net GHG Quantity	6,351,841	5,863,170	7,566,135
	Total Subpart W – Total GHG Emissions	427,784	418,462	413,382
	Total Subpart NN – Net GHG Quantity	18,380,713	18,032,538	21,323,973

GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
Emissions (continued)					
GRI 305: Emissions 2016	GRI 305-2: Energy indirect (Scope 2) GHG emissions	CenterPoint Energy intends to expand its reporting to include Scope 2 emissions in future years.		Outside	CenterPoint Energy intends to expand its reporting to include Scope 2 emissions in future years.
GRI 305: Emissions 2016	GRI 305-3: Other indirect (Scope 3) GHG emissions	CenterPoint Energy intends to expand its reporting to include Scope 3 emissions in future years.		Outside	CenterPoint Energy intends to expand its reporting to include Scope 3 emissions in future years.
GRI 305: Emissions 2016	GRI 305-5: Reduction of GHG emissions	CRR Reducing Greenhouse Gas Emissions (p 26-28)		Companywide; Investors, Regulators, Customers, Communities	
Effluents and Waste					
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy tracks hazardous and regulated waste for proper management. CRR Waste and Recycling (p 35)			
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy maintains an environmental policy and procedures, and we have a department dedicated to the company's environmental efforts. The company takes care not to affect water bodies during construction of facilities. Prior to construction, the company works collaboratively with regulatory agencies and other stakeholders to assess potential impacts and uses technologies to minimize disturbance to water resources during construction CenterPoint Energy recognizes water-related issues are a growing global concern and is committed to use water in a responsible manner and minimize impact on local water supplies.	1.	Expanded – select external stakeholders	
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Waste and Recycling (p 35)		Expanded – select external stakeholders	We intend to expand our reporting on effluents and waste in the future.
GRI 306: Effluents and Waste 2016	GRI 306-2: Waste by type and disposal method	Our hazardous and regulated waste disposed in 2018 was 11,224,353 pounds. CRR Waste and Recycling (p 35)		Operational control	Partial
GRI 306: Effluents and Waste 2016	GRI 306-3: Significant spills	The CenterPoint Energy Houston Electric Environmental Oil Spill Program has been in place for more than 35 years, and its objective is to comply with federal, state and local environmental regulations. Our Electric Operations' environmental department has dedicated emergency response cleanup contractors that respond to all oil spills from our equipment. Our emergency response cleanup contractors act quickly to remediate a spill area. We work with customers to re-landscape yards affected and take pride in restoring areas to their original form or better.		Operational control	
GRI 306: Effluents and Waste 2016	GRI 306-4: Transport of hazardous waste	CenterPoint Energy tracks hazardous and regulated waste for proper management. Our hazardous and regulated waste disposed in 2018 was 11,224,353 pounds. No hazardous waste was shipped internationally.		Operational control	Partial; some details are unavailable. We intend to broaden our reporting in the future.

ENVIRONMENTAL	ENVIRONMENTAL							
GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes			
Environmental Complian	invironmental Compliance							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Environmental Policy and Approach (p 23)						
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy maintains an environmental policy and has a department dedicated to the company's environmental activities, including corporate environmental policies and procedures. CRR Environmental Policy and Approach (p 23)		Operational control				
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	The management approach is evaluated annually and consider tools and factors, such as internal audits, changes in the regulatory and legislative landscapes, impacts to environmental indicators, changes in stakeholder priorities and related issues. Adjustments to the management approach may be made from time to time, as approved by the company's vice president of environmental affairs and corporate sustainability.						
GRI 307: Environmental Compliance 2016	GRI 307-1: Non-compliance with environmental laws and regulations	From time to time, the company responds to complaints or notices about non-compliance with environmental laws and regulations, most of which are minor and include nuisance-related matters.		Operational control				
Supplier Environmental /	Assessment							
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Purchasing and Supplier Diversity (p 54)						
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy maintains purchasing standards to support our business practices. We have a robust supplier diversity program and a Supplier Code of Conduct. CRR Purchasing and Supplier Diversity (p 54)						
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Purchasing and Supplier Diversity (p 54)						
GRI 308: Supplier Environmental Assessment 2016	GRI 308-1: New suppliers that were screened using environmental criteria	CenterPoint Energy does not currently have a formal supplier environmental assessment process.						

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GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
Employment					
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy is committed to creating an open and inclusive work environment where business results are achieved through the skills, abilities and talents of our diverse workforce. CenterPoint Energy's goal is to create a work environment in which every employee is engaged, aligned with our vision and values, and understands how they contribute to the company's long-term performance.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy places a high priority on sustaining a strong culture of ethics, opportunity and mutual respect at all levels. Our Human Resources organization oversees compensation, benefits, hiring, recruiting, learning and organizational development, as well as other employee-related services. Using a strategic approach to managing people and workplace culture, Human Resources provides employees with tools and resources to support their career and development goals. CRR Employees (p 48-53)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Employees (p 48-53)		Companywide; Investors, Regulators, Customers, Communities	
GRI 401: Employment 2016	GRI 401-1: Total number and percentage of new employee hires and employee turnover	Employee turnover rate: 9.3% (Voluntary: 6.9%, Involuntary: 2.3%); Employee hire rate: 10.4%		Companywide; select external stakeholders	Partial: Breakdown by age group, gender and region is currently unavailable
Labor / Management Rel	ations				
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Employees (p 48)		Companywide and select external stakeholders	
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy works with our unions to achieve business results that benefit our employees, customers and the communities we serve. We have negotiated labor agreements with each union regarding the working rules and other terms and conditions of employment.		Companywide and select external stakeholders	
		CRR Employees (p 48)			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	Through programs and safety collaboration initiatives, our goal is to improve safety performance, safety culture and morale through updates to important work practices.		Companywide and select external stakeholders	
GRI 402: Labor / Management Relations 2016	GRI 402-1: Minimum notice periods regarding operational changes	Where CenterPoint Energy has labor contracts requiring notice of a given action or decision to employees or their representatives, the company is committed to complying with those contract provisions.		Companywide; select external stakeholders	

SOCIAL **GRI Standard Disclosure URLs Omissions/Notes** 2018 Response and Location Reported **Boundary Occupational Health and Safety** GRI 103: Management Approach GRI 103-1: Explanation of material topic | CenterPoint Energy focuses on being Safety Forward, which is our companywide approach to Companywide; Investors, 2016 and Boundary safety performance and excellence. Initiatives are designed to encourage employees to keep Regulators, Customers, safety at the forefront, regardless of their business unit or work location. Communities GRI 103: Management Approach CenterPoint Energy is committed to the protection of our employees, contractors, systems GRI 103-2: The management approach Companywide; Investors, 2016 and communities. Our goal is to maintain a safe work environment and deliver electricity and Regulators, Customers, and its components natural gas safely to the communities we serve. Communities CRR Safety (p 38-42) GRI 103-3: Evaluation of the GRI 103: Management Approach Our work with industry trade committees and peer companies to develop and implement best Companywide; Investors, practices for improved safety performance is ongoing. We continue our work with the Edison Regulators, Customers, 2016 management approach Electric Institute (EEI) on serious injury and fatality precursors to help prevent such incidents Communities from occurring in our industry. CRR Safety (p 38-42) Companywide; Investors, GRI 403: Occupational Health and GRI 403-1: Workers representation CRR Safety (p 38-42) in formal joint management – worker Regulators, Customers, Safety 2016 health and safety committees Communities GRI 403: Occupational Health and GRI 403-2: Types of injury and rates 2015 2016 2017 2018 Companywide; Investors, Safety 2016 of injury, occupational diseases, lost Regulators, Customers, 0.43 0.55 0.45 0.50 Lost Time Incident Rate days and absenteeism, and number of Communities 1.35 Recordable Incident Rate 1.23 1.01 1.20 worker-related fatalities 0.89 **DART Rate** 0.87 0.56 0.75 **Employee Fatalities** 0 0 0 1

SOCIAL **GRI Standard Disclosure URLs Omissions/Notes** 2018 Response and Location Reported **Boundary Training and Education** GRI 103: Management Approach Companywide; Investors, GRI 103-1: Explanation of material topic | Using a strategic approach to managing people and workplace culture, Human Resources 2016 and Boundary provides employees with tools and resources to support their career and development goals. Regulators, Customers, Communities CRR Employees (p 48-53) GRI 103: Management Approach GRI 103-2: The management approach CenterPoint Energy recognizes the importance of employee and career development to build Companywide; Investors, and its components and maintain a motivated and skilled workforce for the future. To help meet these needs, the Regulators, Customers, 2016 Communities Learning and Organizational Development team provides opportunities for employees across the company to build the skills and competencies needed to operate our business safely, meet customer needs and integrate a continued focus on innovation. CRR Employees (p 48-53) Companywide; Investors, GRI 103: Management Approach GRI 103-3: Evaluation of the CRR Employees (p 48-53) Regulators, Customers, 2016 management approach Communities GRI 404: Training and Education GRI 404-1: Average hours of training CRR Employees (p 48-53) Companywide; Investors, Partial Regulators, Customers, 2016 per year per employee Communities GRI 404: Training and Education GRI 404-2: Programs for upgrading CRR Employees (p 48-53) Companywide; Investors, 2016 employee skills and transition Regulators, Customers, Communities assistance programs GRI 404: Training and Education More than 99 percent of eligible employees received a performance evaluation in 2018. Companywide; Investors, GRI 404-3: Percentage of employees 2016 receiving regular performance and Regulators, Customers, By Gender By Employee Category career development reviews Communities 24.8% 99.9% Female Full Time

Part-time

0.1%

Male

75.2%

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GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary Omissions/Notes
Diversity and Equal Oppo	ortunity			
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	At CenterPoint Energy, individuals are respected for their contributions to our company. Diversity enriches our company and work environment, and provides social and economic benefits to the communities we serve.	CenterPoint Energy Diversity webpage	
		CenterPoint Energy has defined three key elements of diversity: workplace diversity and inclusion; community relations; and supplier diversity.		
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy is committed to creating an open and inclusive work environment where business results are achieved through the skills, abilities and talents of our diverse workforce. At CenterPoint Energy, individuals are respected for their contributions toward our company's objectives. From our Board of Directors to our employee population, we foster a culture in which mutual respect is the standard and where different backgrounds and viewpoints are considered competitive advantages.	CenterPoint Energy Diversity webpage 2019 Proxy Statement	Companywide; Investors, Regulators, Customers, Communities
		CRR Governance (p 14-15); CRR Employees (p 48); CRR Supplier Diversity (p 54)		
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Governance (p 14-15); CRR Employees (p 48); CRR Supplier Diversity (p 54)		
GRI 405: Diversity and Equal Opportunity 2016	GRI 405-1: Diversity of governance bodies and employees	CRR Governance (p 14-15); CRR Employees (p 48); CRR Supplier Diversity (p 54)		Companywide; Investors, Regulators, Customers, Communities
Non-Discrimination				
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CRR Ethics and Compliance (p 18-19)		Companywide; Investors, Regulators, Customers, Communities
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy strives to maintain a culture where all employees are free from discrimination. We follow federal and state labor and employment laws and are committed to fair and effective human resources policies and practices, including: recruiting, hiring, training, career development, performance evaluation, compensation, promotions and terminations.	Ethics and Compliance Code	Companywide; Investors, Regulators, Customers, Communities
		See also: Ethics and Compliance Code		
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	Ethics and Compliance Code	Ethics and Compliance Code	Companywide; Investors, Regulators, Customers, Communities
GRI 406: Non-Discrimination	GRI 406-1: Incidents of discrimination and corrective actions taken		Ethics and Compliance Code	Partial

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GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary Omissions/Notes
Human Rights Assessme	ents			
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	We are committed to managing the security of our infrastructure and protecting the privacy of the information we maintain. Our stakeholders' safety, well-being and information plays a vital role in our ability to perform our services.		Companywide; Investors, Regulators, Customers, Communities
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy's Corporate Security group supports all business units by assessing security risks and vulnerabilities and developing solutions designed to deter, delay, detect and respond to security incidents affecting personnel, assets and business interests. The group maintains a policy center with a series of policies that address security issues, including site security, awareness, system guidelines, reporting incidents and various infrastructure-specific areas.		Companywide; Investors, Regulators, Customers, Communities
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	In addition to assessing security risks and vulnerabilities and developing solutions designed to deter, delay, detect and respond to security incidents, CenterPoint Energy's Corporate Security group monitors policy-related issues, conducts training and works to advance infrastructure.		Companywide; Investors, Regulators, Customers, Communities
GRI 412: Human Rights Assessments 2016	GRI 412-2: Employee training on human rights policies or procedures	CenterPoint Energy employees receive training on CenterPoint Energy's Ethics and Compliance Code of Conduct.	Ethics and Compliance Code	
Local Communities				
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy's Community Relations vision is to be a highly valued, respected and influential community partner with a reputation for excellence in the results we achieve for the business and the community.		Companywide; Investors, Regulators, Customers, Communities
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	As a company and as individuals, CenterPoint Energy is committed to making a positive difference in the communities we touch. Lending a helping hand is a strong part of our company culture, and we are proud to serve as a responsible corporate citizen. Our approach for economic development is to be a force for growth and economic prosperity in the communities we serve by creating and retaining jobs that facilitate growth, provide a stable community tax base and grow employment within our service area. CRR Social (p 36-55)	CenterPoint Energy website — In Your Community (Residential) CenterPoint Energy website — In Your Community (Business)	Companywide; Investors, Regulators, Customers, Communities
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Social (p 36-55)		Companywide; Investors, Regulators, Customers, Communities
GRI 413: Local Communities 2016	GRI 413-1: Operations with local community engagement, impact assessments and development programs	CRR Communities (p 43-45)		

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GRI Standard	Disclosure	2018 Response and Location Reported	URLs	Boundary	Omissions/Notes
Supplier Social Assessm	nent				
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	CenterPoint Energy recognizes the economic importance of minority-owned and womenowned business enterprises to the community. We embrace the power of diversity because it enriches our work environment and provides social and economic benefits to the communities we serve. It is not only a focus that our stakeholders expect from us, but it is also the right approach from a business standpoint.	Supplier Diversity and Registration website		
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	CenterPoint Energy requires all service providers to engage in the highest ethical standards during the source selection process. The supplier request for proposal is confidential to CenterPoint Energy. All service providers are asked to register their companies and complete prequalification data that includes social content.	Supplier Diversity and Registration website	Companywide; select external stakeholders	
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CenterPoint Energy's Supplier Diversity Initiatives are overseen by a senior management diversity steering committee and directed by the supplier diversity organization. CenterPoint Energy management and employees share in this companywide commitment and responsibility by focusing on the implementation of procurement processes and procedures that will enhance opportunities.	Supplier Code of Conduct	Companywide; select external stakeholders	
GRI 414: Supplier Social Assessment 2016	GRI 414-1: New suppliers that were screened using social criteria	100 percent of CenterPoint Energy's suppliers are expected to comply with its Supplier Code of Conduct and all applicable employment laws and regulations. See also: Supplier Code of Conduct	Supplier Code of Conduct	Companywide; select external stakeholders	
Public Policy					
GRI 103: Management Approach 2016	GRI 103-1: Explanation of material topic and Boundary	We have decision-making and oversight processes in place to ensure that our political activities and contribution are legally permissible. Each year, CenterPoint Energy discloses its political engagement and contributions.	Political Engagement	Companywide; select external stakeholders	
GRI 103: Management Approach 2016	GRI 103-2: The management approach and its components	Because local, state and federal elected officials and regulators have a significant impact on our business and industry, CenterPoint Energy believes participation in the public policy process is essential to achieving our vision. CenterPoint Energy and its employees participate in the public policy process in several ways, including: • Outreach to government officials to help educate them on key public policy issues related to the company's business; • Participation in CenterPoint Energy's Political Action Committees and conduit fund; and • Membership in trade associations that help advance the company's business interests.	Political Engagement	Companywide; select external stakeholders	
		CRR Political Engagement (p 21)			
GRI 103: Management Approach 2016	GRI 103-3: Evaluation of the management approach	CRR Political Engagement (p 21)		Companywide; select external stakeholders	
GRI 415: Public Policy 2016	GRI 415-1: Political contributions	See our Political Engagement webpage and its section on Political Contributions.	Political Engagement Political Contributions	Companywide; select external stakeholders	

SOCIAL GRI Standard Disclosure URLs Omissions/Notes 2018 Response and Location Reported Boundary **Customer Health and Safety** GRI 103: Management Approach GRI 103-1: Explanation of material topic | We are committed to putting the customer in the center of everything we do. Our Customer Companywide; Investors, 2016 and Boundary Service organization prides itself on its ability to consistently provide reliable, value-added Regulators, Customers, Communities service to customers, while safely delivering energy. CRR Customers (p 47); CRR Safety (p 38-42) GRI 103: Management Approach GRI 103-2: The management approach Safety is CenterPoint Energy's most important value. We are committed to the protection of CenterPoint Energy's Companywide; Investors, Regulators, Customers, 2016 and its components our employees, contractors, the public and the assets we operate. Our goal is to maintain a Business Safety webpage safe work environment and deliver electricity and natural gas safely to the communities we Communities CenterPoint Energy's Residential Safety webpage GRI 103: Management Approach GRI 103-3: Evaluation of the CRR Customers (p 47); CRR Safety (p 38-42) Companywide; Investors, Regulators, Customers, 2016 management approach Communities GRI 416: Customer Health and GRI 416-1: Percentage of significant CenterPoint Energy's products and service categories are assessed for health and safety Companywide; Investors, Safety 2016 product and service categories for Regulators, Customers, improvements. which health and safety impacts are Communities assessed for improvement.

SOCIAL **GRI Standard URLs Disclosure** 2018 Response and Location Reported **Boundary Omissions/Notes Customer Privacy** GRI 103: Management Approach Companywide; Investors, GRI 103-1: Explanation of material topic | CenterPoint Energy has a dedicated Data Privacy Office to address existing and emerging laws, 2016 and Boundary regulations, trends, expectations and best practices. The office is led by the company's chief Regulators, Customers, ethics and compliance and data privacy officer and is maintained by members of the Ethics Communities and Compliance team. Our data privacy governance addresses the collection, storage, usage, disclosure and destruction of data for a specific business purpose. We take proactive steps to ensure the data will remain private and protected against unauthorized access or modification. CRR Cybersecurity and Data Privacy (p 20) Companywide; Investors, GRI 103: Management Approach GRI 103-2: The management approach CenterPoint Energy's customers, partners, shareholders and employees entrust us with their information, which plays a vital role in our ability to perform our services. We are committed Regulators, Customers, 2016 and its components to managing the security of our infrastructure and protecting the privacy of the information we Communities maintain. The company's cybersecurity strategy and roadmap are reviewed at least annually as a part of our governance processes. CRR Cybersecurity and Data Privacy (p 20) CenterPoint Energy's Security and Information Governance Council, which focuses on physical Companywide; Investors, GRI 103: Management Approach GRI 103-3: Evaluation of the 2016 security and cybersecurity, oversees the program. The strategy and roadmap are presented to Regulators, Customers, management approach Communities the Corporate Risk Oversight Committee and, subsequently, to our Executive Committee. The board of directors is regularly updated on cyber-related activities, security initiatives, risks and strategy, and cybersecurity was recently added to the charter of the Governance Committee of the board. CRR Cybersecurity and Data Privacy (p 20) GRI 418: Customer Privacy 2016 GRI 418-1: Substantiated complaints While CenterPoint Energy is not aware of significant complaints concerning breaches of Companywide; Investors, customer privacy and losses of customer data in 2018, the company had a minimal number of Regulators, Customers, concerning breaches of customer Communities privacy and losses of customer data substantiated complaints from outside parties or regulatory bodies concerning breaches of customer privacy and/or losses of customer data, none of which individually or collectively had a material impact on the organization or our customers.