

# STEWARDSHIP

*through Values*

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2017 CORPORATE RESPONSIBILITY REPORT

CenterPoint Energy's 2017 Corporate Responsibility Report, *Stewardship Through Values*, was developed based on issues related to our company's environmental, social and economic performance that we have identified as material or important to stakeholders. Based on the Global Reporting Initiative (GRI) Standards, the report was prepared in accordance with the GRI Standards: Core option.

Because we recognize that corporate responsibility is a critical aspect of our performance, CenterPoint Energy's approach continues to evolve. While we have tried to respond to the standards as thoroughly as possible, some items are indicated as "unavailable." In these cases, we report information differently or we do not currently track the information for reporting.

Our GRI Content Index addresses issues in this report and includes the disclosure, provides a reference to the relevant content within the Corporate Responsibility Report or indicates another source where the information is located. These sources include our 2017 Annual Report, 2018 Proxy Statement and other documents or materials that can be found on [investors.centerpointenergy.com](http://investors.centerpointenergy.com).



This report includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based upon assumptions of management which are believed to be reasonable at the time made and are subject to significant risks and uncertainties.

We caution you not to place undue reliance on any forward-looking statements and that assumptions, beliefs, expectations, intentions, and projections about future events may and often do vary materially from actual results. Accordingly, we cannot assure you that actual results will not differ materially from those expressed or implied by our forward-looking statements. Any statements in this report regarding future events and other statements that are not historical facts are forward-looking statements that involve risks and uncertainties including other factors discussed in CenterPoint Energy's Form 10-K for the fiscal year ended Dec. 31, 2017 and CenterPoint Energy's other filings with the Securities and Exchange Commission. Each forward-looking statement contained in this report speaks only as of Dec. 31, 2017, unless otherwise specified as accurate as of another date.

# GRI Content Index

<b>GENERAL DISCLOSURES</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
GRI 101: Foundation 2016					
GRI 102: General Disclosures 2016					
GRI 102-1	Name of the organization	CenterPoint Energy			
GRI 102-2	Activities, brands, products and services	CRR About CenterPoint Energy (p 4-5); CRR Business Activities (p 6-7); See also: 2017 Form 10-K and 2017 Annual Report	<a href="#">2017 Form 10-K</a> <a href="#">2017 Annual Report</a>		
GRI 102-3	Location of headquarters	Houston, TX			
GRI 102-4	Location of operations	CenterPoint Energy is a domestic company with locations across the United States.  CRR Operations map (p 6)			
GRI 102-5	Ownership and legal form	CenterPoint Energy is an investor-owned corporation. Common shares trade on the New York Stock Exchange and Chicago Stock Exchange under the stock symbol CNP.			
GRI 102-6	Markets served	2017 Form 10-K	<a href="#">2017 Form 10-K</a>		
GRI 102-7	Scale of the organization	CRR About CenterPoint Energy (p 4-5); CRR Business Activities (p 6-7); See also: 2017 Form 10-K (p 1-9)	<a href="#">2017 Form 10-K</a>		
GRI 102-8	Information on employees and other workers	CRR Employees (p 44); See data on page 7 of this index			Partial; Complete contractor data not available at this time.
GRI 102-9	Supply chain	CRR Purchasing and Supplier Diversity (p 49)			
GRI 102-10	Significant changes to the organization and its supply chain	CenterPoint Energy has not experienced any significant changes in the location of suppliers, the structure of the supply chain, or relationships with suppliers, including selection and termination.  CRR Purchasing and Supplier Diversity (p 49).			
GRI 102-11	Precautionary principle or approach	CRR Risk Management (p 11); See also: 2017 Form 10-K (p 17-42)	<a href="#">2017 Form 10-K</a>		
GRI 102-12	External initiatives	CRR Political Engagement (p 16); CRR Energy Efficiency (p 28-29); CRR Biodiversity (p 31-32); Stakeholder Engagement (p 37); CRR Customers (p 43) CRR Purchasing and Supplier Diversity (p 49-50); CRR Safety (p 51-54); CRR Communities (p 39-40,42); CRR Feature (p 57)			
GRI 102-13	Membership of associations	CRR Political Engagement (p 16); See also: Political Engagement webpage	<a href="#">Political Engagement</a>		
GRI 102-14	Statement from senior decision-maker	CRR Letter to Stakeholders (p 3)			
GRI 102-15	Key impacts risks and opportunities	CRR Risk Management (p 11); See also: 2017 Form 10-K (p 17-42)	<a href="#">2017 Form 10-K</a>		
GRI 102-16	Values, principles, standards and norms of behavior	CRR Ethics and Compliance: Living Our Values (p 12-13); See also: Online codes for Ethics and Compliance Code, Supplier Code of Conduct; Code of Ethics for CEO and Senior Financial Officers	<a href="#">Ethics and Compliance Codes</a>		
GRI 102-17	Mechanisms for advice and concerns about ethics	CRR Ethics and Compliance: Living Our Values (p 12-13); See also: Ethics and Compliance Code, Supplier Code of Conduct; Code of Ethics for CEO and Senior Financial Officers	<a href="#">Ethics and Compliance Codes</a>		
GRI 102-18	Governance structure	CRR Governance (p 11-15); See also: 2018 Proxy Statement (p 12, 14-15) and Governance webpage	<a href="#">Governance</a> <a href="#">2018 Proxy Statement</a>		

## GRI Content Index

<b>GENERAL DISCLOSURES</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
GRI 102-19	Delegating authority	Governance webpage and Board Committee Charters	<a href="#">Governance</a>		
GRI 102-20	Executive-level responsibility for economic, environmental and social topics	Vice President of Environmental, Safety and Training Tal Centers serves as CenterPoint Energy's Environmental Officer. Executive Vice President and Chief Financial Officer Bill Rogers oversees the company's economic activities. Senior Vice President and Human Resources Officer Sue Ortenstone oversees Human Resources and Community Relations. President and CEO Scott M. Prochazka provides ultimate oversight for all of these areas.			
GRI 102-21	Consulting stakeholders on economic, environmental and social topics	2018 Proxy Statement (p 16); Stakeholder Engagement CRR (p 37)	<a href="#">2018 Proxy Statement</a>		
GRI 102-22	Composition of the highest governance body and its committees	2018 Proxy Statement (p 14) and Governance webpage	<a href="#">Governance</a> <a href="#">2018 Proxy Statement</a>		
GRI 102-23	Chair of the highest governance body	CenterPoint Energy's board is chaired by Milton Carroll, who is a non-independent director. President and CEO Scott M. Prochazka serves as a member of our board, but does not serve as a member of any of its committees or receive additional compensation for his service as a director.	<a href="#">Governance</a> <a href="#">2018 Proxy Statement</a>		
GRI 102-24	Nominating and selecting the highest governance body	2018 Proxy Statement (p 4) and Corporate Governance Guidelines	<a href="#">Corporate Governance Guidelines</a> <a href="#">2018 Proxy Statement</a>		
GRI 102-25	Conflicts of interest	2018 Proxy Statement (p 11) and Governance webpage	<a href="#">Governance</a> <a href="#">2018 Proxy Statement</a>		
GRI 102-26	Role of highest governance body in setting purpose, values and strategy	Corporate Governance Guidelines	<a href="#">Corporate Governance Guidelines</a>		
GRI 102-27	Collective knowledge of highest governance body	Corporate Governance Guidelines	<a href="#">Corporate Governance Guidelines</a>		
GRI 102-28	Evaluating the highest governance body's performance	Governance webpage	<a href="#">Governance</a>		
GRI 102-29	Identifying and managing economic, environmental and social impacts - Highest governance body role and stakeholder consultation	CenterPoint Energy's Board of Directors, our company's highest governing body, and President and CEO Scott M. Prochazka oversee the company's corporate responsibility- and ESG-related issues and initiatives.	<a href="#">Corporate Governance Guidelines</a>		
GRI 102-30	Effectiveness of risk management processes for economic, environmental and social impacts	CRR Risk Management (p 11); 2017 Form 10-K (p 17-42)	<a href="#">2017 Form 10-K</a> <a href="#">Corporate Governance Guidelines</a>		
GRI 102-31	Frequency of review of economic, environmental and social topics	Our Board of Directors reviews economic, environmental, and social topics and their impacts, risks, and opportunities quarterly or as topics arise.	<a href="#">Governance</a>		
GRI 102-32	Frequency of highest governance body's role in reviewing sustainability reporting	President and CEO Scott M. Prochazka reviews and approves CenterPoint Energy's annual Corporate Responsibility Report and ensures that all material topics are covered.			
GRI 102-33	Communicating critical concerns	Governance webpage; CRR page 12-13	<a href="#">Governance</a>		

## GRI Content Index

<b>GENERAL DISCLOSURES</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
GRI 102-34	Nature and total number of critical concerns	CRR Ethics and Values (p 13)	<a href="#">Governance</a>		
GRI 102-35	Remuneration policies	2018 Proxy Statement (p 42-63)	<a href="#">2018 Proxy Statement</a>		
GRI 102-36	Process for determining remuneration	To assist in carrying out its responsibilities, the Compensation Committee retains a consultant to provide independent advice on senior executive compensation matters and compensation for our Executive Chairman.  2018 Proxy Statement (p 21-42)	<a href="#">2018 Proxy Statement</a>		
GRI 102-37	Stakeholders' involvement in remuneration	2018 Proxy Statement (p 24) and Governance webpage	<a href="#">Governance</a>		
GRI 102-38	Annual total compensation ratio	2018 Proxy Statement (p 62)	<a href="#">2018 Proxy Statement</a>		Partial; Chief executive officer pay ratio described in Proxy statement
GRI 102-39	Percentage increase in annual total compensation ratio	2018 Proxy Statement (p 62)	<a href="#">2018 Proxy Statement</a>		Partial; Chief executive officer pay ratio described in Proxy statement
GRI 102-40	List of stakeholder groups	CenterPoint Energy actively works to engage with stakeholders to build trust, strengthen relationships and make a positive impact in our service territory. Our major stakeholders include individuals and groups who impact – or are impacted by – our company and its business operations. They include communities, customers, employees, investors, suppliers and regulators.  CRR About this Report (p 2); Stakeholder Engagement (p 37)			
GRI 102-41	Collective bargaining agreements	Approximately 35 percent of CenterPoint Energy's employees are represented by seven collective bargaining agreements. We work with our labor unions to achieve business results that benefit our employees, customers and the communities we serve.  CRR Labor Relations (p 48); See also: 2017 Form 10-K (p 15, 39, 101)	<a href="#">2017 Form 10-K</a>		
GRI 102-42	Identifying and selecting stakeholders	CRR About this Report (p 2); Stakeholder Engagement (p 37); Governance (p 11-15); Social (p 38-50)			
GRI 102-43	Approach to stakeholder engagement	CRR About this Report (p 2); Stakeholder Engagement (p 37); Governance (p 11, 15-16); Environmental (26, 28-29, 32); Social (p 38-40, 42-46, 49, 52-53)			
GRI 102-44	Key topics and concerns raised	CRR About this Report (p 2); Ethics and Compliance (p. 13)			
GRI 102-45	Entities included in the consolidated financial statements	CRR 2017 Results (p 7-8); See also: 2017 Form 10-K (p 44-48)	<a href="#">2017 Form 10-K</a>		
GRI 102-46	Defining report content and topic Boundaries	A work group composed of employees from CenterPoint Energy's businesses and functions provided data for this report based on the company's material issues, as well as the programs and initiatives that address them. As we work to broaden our reporting, we strive to address issues that are important to our stakeholders in a thoughtful and transparent manner.  CRR About this Report (p 2) and Stakeholder Engagement (p 37)			

<b>GENERAL DISCLOSURES</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
GRI 102-47	List of material topics	Communities and economic development, Customers, Employees, Safety, Environmental impacts and GHG emissions, Energy Efficiency, Biodiversity, Ethics and Compliance, Governance  See also: CRR Table of Contents and About this Report (p 2) and Stakeholder Engagement (p 37)			
GRI 102-48	Restatements of information	This report does not contain restatements of previously reported information.			
GRI 102-49	Changes in reporting	CenterPoint Energy recognizes that key environmental, social and governance issues are integral to our performance. As such, we have expanded our reporting to align with the GRI Standards for the first time. We have provided more insight into our efforts regarding corporate responsibility and stewardship to address issues that are important to our stakeholders.  CRR About this Report (p 2); Letter to Stakeholders (p 3)			
GRI 102-50	Reporting period	Calendar year 2017, unless otherwise specified according to subject matter.			
GRI 102-51	Date of most recent report	March 2017 (non-GRI report); CRR About this Report (p 2)			
GRI 102-52	Reporting cycle	Annual			
GRI 102-53	Contact point for questions regarding the report	CRR Report Overview/Feedback (p 58) info1@centerpointenergy.com or Anna Kaplan (anna.kaplan@centerpointenergy.com)			
GRI 102-54	Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards: Core option.  CRR About this Report (p 2) and GRI Index (p 59)			
GRI 102-55	GRI content index	CRR GRI Content Index (p 59) www.centerpointenergy.com			
GRI 102-56	External assurance	To date, CenterPoint Energy has not utilized external assurance for its corporate responsibility reporting.			

<b>GENERAL DISCLOSURES – SUPPLEMENTAL</b>						
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response</b>				<b>Omissions/Notes</b>
<b>Employment</b>						
GRI 102-8: Information on employees and other workers	a. Total number of employees by employment contract by gender	<b>Employment Contract</b>	<b>Female</b>	<b>Male</b>	<b>Total</b>	
		Permanent	1,971	5,993	7,964	
		Temporary	4	26	30	
		<b>Grand Total</b>	<b>1,975</b>	<b>6,019</b>	<b>7,994</b>	
	b. Total number of employees by employment contract by region	N/A				
	c. Total number of employees by employment type by gender	<b>Employment Type</b>	<b>Female</b>	<b>Male</b>	<b>Total</b>	
		Full-time	1,966	6,011	7,977	
		Part-time	9	8	17	
		<b>Grand Total</b>	<b>1,975</b>	<b>6,019</b>	<b>7,994</b>	
	d. Whether a significant portion of the organization's activities are performed by workers who are not employees					Complete data not available, contractor population is not entirely captured in CNP SAP HR system.
	e. Significant variations in the numbers reported					
	f. Explain how data was compiled	<b>Employment Contract/Type Mapping</b> <b>Full-time</b> <b>Permanent</b> Executives I Executives II Full Time Full Time Hourly Full Time Salary Key Contributor <b>Temp</b> Intern Hourly Seasonal Hourly Temp Hourly <b>Part-time</b> <b>Permanent</b> Part Time Part Time Hourly Part Time Salary Pt Tm Hrl Key Contrb Seasonal Hourly				

<b>GENERAL DISCLOSURES – ELECTRIC UTILITY SUPPLEMENT: 15</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response</b>		<b>Omissions/Notes</b>	
<b>Employment</b>					
GRI 102-8: Information on employees and other workers	Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region	<b>Retirement Eligibility</b> Ineligible within next 10 years Eligible within 5 Yrs Eligible within 6-10 Yrs  <b>AAP Category</b> Accountants/Finance/Tax/Treasury Administrative/Other Airplane Pilots Clerk Construction & Maintenance Designers Directors Electrician/Electronics (Apprentice, Trainee) Electrician/Electronics (Journey, Head, Master, Top, Lead) Engineering Engineers Executives Information Systems IT Laborers (unskilled) Legal Line Mechanics/Cable Splicers (Apprentice) Line Mechanics/Cable Splicers (Journey - Head) Managers Marketing/Trading Mechanics (Apprentice, Trainee) Mechanics (Journey, Head, Master, Top, Lead) Misc. Craft Workers Misc. Operatives & Helpers Operations Craft Workers Other Retail Services Sales Secretaries and Administrators Service Craft Workers Service Representative Service workers Supervisors Truck Drivers	<b>Percentage</b> 48.0% 42.46% 9.58%  <b>Eligible within 5 Yrs</b> 0.67% 5.13% 0.00% 2.71% 1.41% 0.32% 1.25% 0.01% 0.98% 0.37% 0.95% 0.45% 2.14% 0.52% 0.18% 0.00% 0.01% 2.46% 3.04% 0.69% 0.25% 0.42% 2.16% 1.09% 1.73% 1.06% 0.01% 0.40% 1.19% 5.37% 1.69% 0.00% 3.65% 0.14%	<b>Eligible within 6-10 Yrs</b> 0.21% 1.01% 0.00% 0.58% 0.57% 0.06% 0.28% 0.00% 0.26% 0.13% 0.19% 0.08% 0.58% 0.09% 0.10% 0.00% 0.50% 0.53% 0.24% 0.15% 0.01% 0.35% 0.20% 0.30% 0.19% 0.03% 0.11% 0.19% 1.53% 0.49% 0.00% 0.57% 0.03%	Retirement Eligibility defined as age 55 with 5 years of service.



# GRI Content Index

<b>MATERIAL TOPICS</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Economic Performance</b>					
GRI 103-1: Management Approach 2016 (Economic)	Explanation of material topic and Boundary	CRR About CenterPoint Energy (p 4-5); CRR Business Activities (p 6-7); See also: 2017 Annual Report (p 1-4)	<a href="#">2017 Annual Report</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Economic)	Management approach	CenterPoint Energy’s businesses – electric transmission and distribution, natural gas distribution and energy services – are focused on disciplined execution of our Operate, Serve, Grow strategy. We strive for consistently solid operational and financial performance, earnings growth, dividend increases and shareholder value.	<a href="#">2017 Annual Report</a> <a href="#">CenterPoint Energy website</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Economic)	Evaluation of the management approach	CenterPoint Energy’s vision, strategy and values, along with codes of conduct. CRR Letter to Stakeholders (p 3); About CenterPoint Energy (p 4-5); Ethics and Compliance (p 12); See also: 2017 Annual Report (p 1-4)	<a href="#">2017 Annual Report</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 201-1: Economic Performance 2016	Direct economic value generated and distributed	2017 Annual Report (p 1-3, 121-125)	<a href="#">2017 Annual Report</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 201-2: Economic Performance 2016	Financial implications and other risks and opportunities due to climate change	2017 Form 10-K (p 13-14)	<a href="#">2017 Form 10-K</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 201-3: Economic Performance 2016	Defined benefit plan obligations and other retirement plans	2017 Form 10-K (p 91, 97, 100)	<a href="#">2017 Form 10-K</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 201-4: Economic Performance 2016	Financial assistance received from government	CenterPoint Energy does not receive financial assistance from the government.			

<b>MATERIAL TOPICS</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Indirect Economic Impacts</b>					
GRI 103-1: Management Approach 2016 (Indirect Economic Impacts)	Explanation of material topic and Boundary	The company maintains policies that explain our commitment to indirect economic topics, including environmental, governance and social areas, such as human resources, purchasing, community relations, economic development and ethics.  CRR About this Report (p. 2); CRR About CenterPoint Energy (p 4-5)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Indirect Economic Impacts)	Management approach	CenterPoint Energy’s businesses – electric transmission and distribution, natural gas distribution and energy services – are focused on disciplined execution of our Operate, Serve, Grow strategy. We strive for consistently solid operational and financial performance, earnings growth, dividend increases and shareholder value.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Indirect Economic Impacts)	Evaluation of the management approach	CRR About this Report (p 2); CRR 2017 Results (p 7-8); CRR Communities (p 38-40)		Companywide; Investors, Regulators, Customers, Communities	
GRI 203-1: Indirect Economic Impacts 2016	Infrastructure investments and services supported	CRR 2017 Results (p 7-8); See also: 2017 Annual Report (p 1-4) CRR Social (p 38-40)	<a href="#">2017 Annual Report</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 203-2: Indirect Economic Impacts 2016	Significant indirect economic impacts	CenterPoint Energy’s approach to economic development is to be a force for growth and economic prosperity in the communities we serve. We create and retain jobs that facilitate growth, provide a stable community tax base and grow employment within our service area. Our Economic Development team works to support and leverage local communities’ efforts to promote economic growth. We also strive to influence the decisions of current and prospective customers to expand, relocate and retain their businesses in CenterPoint Energy’s service area, therefore increasing regional economic prosperity.  CRR Social (p 40)		Companywide; Investors, Regulators, Customers, Communities	

<b>MATERIAL TOPICS</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Procurement Practices</b>					
GRI 103-2: Management Approach 2016 (Procurement)	Explanation of material topic and Boundary	CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Procurement)	Management approach	CenterPoint Energy’s Purchasing and Logistics organization maintains the purchasing processes for our goods and services. The purchasing policy defines procurement and payment practices, which provide benefits, support and internal controls for the company, along with guiding principles. The Purchasing and Logistics organization also oversees our robust supplier diversity program.  CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Procurement)	Evaluation of the management approach	CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	We intend to expand our reporting on our overall purchasing strategy, targets and totals in the future.
GRI 204-1: Procurement Practices 2016	Proportion of spending on local suppliers	CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 205-1: Anti-corruption 2016	Operations assessed for risks related to corruption	CenterPoint Energy’s operations are assessed for risks related to corruption.  See also: 2017 Form 10-K	<a href="#">2017 Form 10-K</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 205-2: Anti-corruption 2016	Communication and training about anti-corruption policies	CenterPoint Energy’s employees, contractors, business partners and governance body members receive training and communication about anti-corruption policies.	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
<b>Anti-competitive Behavior</b>					
GRI 103-1: Management Approach 2016 (Anti-competitive Behavior)	Explanation of material topic and Boundary	CRR Ethics and Compliance (p 12); See also: Ethics Code of Conduct CRR pages 14-15	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Anti-competitive Behavior)	Management approach	CenterPoint Energy maintains an Ethics and Compliance Code that guides interactions with our customers, suppliers, competitors and employees.  CRR Ethics and Compliance (p 12); See also: Ethics Code of Conduct CRR pages 14-15	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Anti-competitive Behavior)	Evaluation of the management approach	CRR Ethics and Compliance (p 12); See also: Ethics Code of Conduct CRR pages 14-15	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 206-1: Anti-competitive Behavior 2016	Legal actions for anti-competitive behavior, anti-trust and monopoly practices	No legal actions for anti-competitive behavior, anti-trust and monopoly practice to CenterPoint Energy’s knowledge are pending or were completed during the reporting period regarding anti-competitive behavior and violations of anti-trust and monopoly legislation.		Companywide; Investors, Regulators, Customers, Communities	

# GRI Content Index

<b>ENVIRONMENTAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Materials</b>					
GRI 103-1: Management Approach 2016 (Environmental)	Explanation of material topic and Boundary	CRR Waste and Recycling (p 34)		Operational	
GRI 103-2: Management Approach 2016 (Environmental)	Management approach	CenterPoint Energy purchases most of our high-volume materials in various units of measure from various sources. Although a portion of steel, aluminum and other metals may come from recycled sources, we are unable to determine exactly how much of recycled material is used in our electric transmission and distribution, natural gas distribution and energy services operations. CenterPoint Energy recycles steel, aluminum and other metals at the end of their lifespan. Almost all the fuel we use is filtered and cleaned virgin material because sufficient amounts of recycled fuels are unavailable.  CRR Waste and Recycling (p 34)		Operational	
GRI 103-3: Management Approach 2016 (Environmental)	Evaluation of the management approach	CRR Waste and Recycling (p 34)		Operational	We intend to expand our reporting on materials usage in the future.
GRI 301-2: Energy 2016	Recycled input materials used	CRR Waste and Recycling (p 34)		Operational	
<b>Energy</b>					
GRI 103-1: Management Approach 2016 (Energy)	Explanation of material topic and Boundary	CRR Energy Efficiency (p 28-30)		Expanded – select external stakeholders	
GRI 103-2: Management Approach 2016 (Energy)	Management approach	CenterPoint Energy provides our customers with greater choice and control over their energy consumption. We are encouraging innovative products and services that give customers greater insights into how they use energy. We also promote the installation of energy-efficiency measures.  CRR GHG Emissions (p 26); Energy Efficiency (p 28-30)		Expanded – select external stakeholders	
GRI 103-3: Management Approach 2016 (Energy)	Evaluation of the management approach	CRR Energy Efficiency (p 28-30)		Expanded – select external stakeholders	
GRI 302-2: Energy 2016	Energy consumption outside of the organization	Methodologies used include natural gas throughput (Subpart NN), estimated fugitive natural gas emissions (Subpart W), operations emissions (fleet), fugitive emissions (SF6) and the GHG protocol.  CRR Energy Efficiency (p 28-30); CRR Helping Customers Reduce Carbon Emissions (p 26); CRR Waste and Recycling (p 34)		Expanded – select external stakeholders	
GRI 302-5: Energy 2016	Reductions in energy requirements of products and services	CRR Energy Efficiency (p 28-30)		Expanded – select external stakeholders	

## GRI Content Index

<b>ENVIRONMENTAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Water</b>					
GRI 103-1: Management Approach 2016 (Water)	Explanation of material topic and Boundary	While this topic did not meet CenterPoint Energy's threshold for materiality, some information is being provided due to its importance to some stakeholders.		Operational	
GRI 103-2: Management Approach 2016 (Water)	Management approach	CenterPoint Energy is a domestic energy delivery company that includes electric transmission and distribution, natural gas distribution, and energy services operations. The company does not generate electricity or extract water for cooling and, therefore, is neither an industrial user or consumer of water, nor does it use a significant volume of water in its operations. Water is used at CenterPoint Energy's offices and some of its control facilities for potable water needs.		Operational	
<b>Biodiversity</b>					
GRI 103-1: Management Approach 2016 (Biodiversity)	Explanation of material topic and Boundary	CenterPoint Energy's Environmental Policy commits the company to responsible environmental operations and effective environmental stewardship. The policy guides our approach to biodiversity protection.  CRR Biodiversity (p 31-33)		Expanded – select external stakeholders	
GRI 103-2: Management Approach 2016 (Biodiversity)	Management approach	CenterPoint Energy assesses proposed locations for electric transmission facilities and pipeline routes in order to identify sensitive areas, including protected species and habitats; avoids environmentally or culturally sensitive areas when practical and when alternative locations or routes are feasible; minimizes project footprints and ecological impact of facilities; mitigates impacts through restoration and careful vegetation management of pipeline rights-of-ways, avoiding active bird nests during the breeding season; monitors and works collaboratively with regulatory agencies in the management of affected listed species and ecosystems; and partners with federal and state regulatory agencies and nonprofit conservation groups to support biodiversity conservation efforts beyond our operational footprint.		Expanded – select external stakeholders	
GRI 103-3: Management Approach 2016 (Biodiversity)	Evaluation of the management approach	CRR Biodiversity (p 31-33)		Expanded – select external stakeholders	

ENVIRONMENTAL					
GRI Standard	Description	2017 Response and Location Reported	URLs	Boundary	Omissions/Notes
<b>Biodiversity</b> <i>(continued)</i>					
GRI 304-1: Biodiversity 2016	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	<p>Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas</p> <ul style="list-style-type: none"> <li>• The Brazoria National Wildlife Refuge, which is managed by United States Fish and Wildlife Service, is a wildlife conservation area along the coast of Texas, east of Angleton and Lake Jackson. CenterPoint Energy’s distribution lines, power delivery lines and equipment run through the refuge, covering approximately 0.1 square kilometers (km<sup>2</sup>). At this time, the biodiversity status of the refuge has not been evaluated or established.</li> <li>• Justin Hurst Wildlife Management Area is located west of Freeport near Jones Creek in Brazoria County, Texas, and is part of the Texas Parks and Wildlife Department (TPWD). CenterPoint Energy’s transmission and distribution lines, power delivery lines and equipment run through the area, covering 0.25 km<sup>2</sup>. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• Brazos Bend State Park is located along the Brazos River in Needville, Texas, and is part of the TPWD. CenterPoint Energy’s distribution lines, power delivery lines and equipment run through the refuge, covering 0.03 km<sup>2</sup>. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• Sheldon Lake State Park is located just east of Houston and is part of TPWD. CenterPoint Energy’s distribution lines run around the perimeter of half of the state park. Power delivery lines and equipment cover 0.03 km<sup>2</sup>. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• San Jacinto State Park is located off the Houston Ship Channel in Texas and is part of the TPWD. CenterPoint Energy’s transmission and distribution lines run around the perimeter of half of the state park. Power delivery lines and equipment cover 0.07 km<sup>2</sup>. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• Galveston Island State Park in Galveston, Texas, is part of the TPWD. CenterPoint Energy’s transmission, distribution lines, power delivery lines and equipment run through the state park. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• Galveston Bay (Virginia Point Peninsula Preserve) is part of the Scenic Galveston preserve in Texas. CenterPoint Energy’s transmission lines, power delivery lines and equipment run through the preserve and cover 0.12 km<sup>2</sup>. The biodiversity status of the refuge has not been evaluated or established.</li> <li>• Katy Prairie Preserve is part of the Katy Prairie Conservancy land trust in Houston. CenterPoint Energy’s transmission and distribution lines, power delivery lines and equipment run through the preserve. Size cannot be assessed because the preserve is a collection of individual conservation sites. The biodiversity status of the refuge has not been evaluated or established.</li> </ul>		Expanded – select external stakeholders	
GRI 304-2: Biodiversity 2016	Significant impacts of activities, products and services on biodiversity	CRR Biodiversity (p 28-30)		Expanded – select external stakeholders	
GRI 304-3: Biodiversity 2016	Habitats protected or restored	CRR Biodiversity (p 28-30)		Expanded – select external stakeholders	

ENVIRONMENTAL					
GRI Standard	Description	2017 Response and Location Reported	URLs	Boundary	Omissions/Notes
<b>Biodiversity</b> <i>(continued)</i>					
GRI 304-4: Biodiversity 2016	IUCN Red List species and national conservation list species with habitats in areas affected by operations	No known International Union for Conservation of Nature (IUCN) Red List species habitats in the category of “critically endangered” or “vulnerable” appear in our service territory. One electric transmission line traverses geographic areas where Navasota ladies’ tresses are known to occur. However, no such plants have been identified in that location to date. Only one species of habitat in the category of “near-threatened” exists in our service territory, which is the reddish egret ( <i>Egretta rufescens</i> ). A large number of species in the “least concern” category exist in our service area. Most notable are the bald eagle ( <i>Haliaeetus leucocephalus</i> ) and brown pelican ( <i>Pelecanus occidentalis</i> ), which have been delisted within the last decade due to remarkable recoveries from near extinction.		Expanded – select external stakeholders	
<b>Emissions</b>					
GRI 103-1: Management Approach 2016 (Emissions)	Explanation of material topic and Boundary	CenterPoint Energy has made investments and implemented controls to reduce greenhouse gas (GHG) emissions from our operations, while also deploying new technologies to increase efficiency for the company and our customers. GHG emissions are generated from the company’s natural gas distribution and storage business and, to a lesser extent, from the electric transmission and distribution business and fleet operations. CenterPoint Energy does not generate electricity, nor do we own or operate natural gas production facilities. Not having electric generation or natural gas production assets reduces environmental risk and the overall level of GHG emissions relative to many industry peers.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Emissions)	Management approach	CenterPoint Energy is committed to conducting operations in an environmentally responsible manner. We are addressing GHG emissions by: <ul style="list-style-type: none"> <li>• Working to reduce our operational emissions;</li> <li>• Building natural gas infrastructure that enables use of cleaner-burning natural gas;</li> <li>• Helping our customers use the energy we provide efficiently; and</li> <li>• Participating in external research and development programs to improve operating efficiencies.</li> </ul> CRR GHG Emissions (p 23)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Emissions)	Evaluation of the management approach	CRR GHG Emissions (p 23)		Companywide; Investors, Regulators, Customers, Communities	CenterPoint Energy intends to expand its reporting to include Scope 2 and 3 emissions in future years
GRI 305-1: Emissions 2016	Direct (Scope 1) GHG emissions	See page 18 of this index CRR GHG Emissions (p 23-27)		Companywide; Investors, Regulators, Customers, Communities	

# GRI Content Index

<b>ENVIRONMENTAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Emissions (continued)</b>					
GRI 305-2: Emissions 2016	Energy indirect (Scope 2) GHG emissions	CenterPoint Energy intends to expand its reporting to include Scope 2 emissions in future years.			
GRI 305-3: Emissions 2016	Other indirect (Scope 3) GHG emissions	CenterPoint Energy intends to expand its reporting to include Scope 3 emissions in future years.			
GRI 305-5: Emissions 2016	Reduction of GHG emissions	CRR GHG Emissions (p 23, 25-26)		Companywide; Investors, Regulators, Customers, Communities	
<b>Effluents and Waste</b>					
GRI 103-1: Management Approach 2016 (Effluents and Waste)	Explanation of material topic and Boundary	CenterPoint Energy tracks hazardous and regulated waste to ensure proper management. CRR Waste and Recycling (p 34)		Expanded – select external stakeholders	
GRI 103-2: Management Approach 2016 (Effluents and Waste)	Management approach	CenterPoint Energy maintains an environmental policy and procedures, and we have a department dedicated to the company's environmental efforts. The company takes care not to affect water bodies during construction of facilities. Prior to construction, the company works collaboratively with regulatory agencies and other stakeholders to assess potential impacts and uses technologies to minimize disturbance to water resources during construction. CenterPoint Energy recognizes water-related issues are a growing global concern and is committed to use water in a responsible manner and minimize impact on local water supplies.		Expanded – select external stakeholders	
GRI 103-3: Management Approach 2016 (Effluents and Waste)	Evaluation of the management approach	CRR Waste and Recycling (p 34)		Expanded – select external stakeholders	We intend to expand our reporting on effluents and waste in the future.
GRI 306-2: Effluents and Waste 2016	Waste by type and disposal method	Our hazardous regulated waste disposed in 2016 was 6,868,197 pounds. CRR Waste and Recycling (p 34)		Operational control	Partial
GRI 306-3: Effluents and Waste 2015	Significant spills	The Houston Electric Environmental Oil Spill Program has been in place for more than 35 years, and its objective is to comply with federal, state and local environmental regulations. Our Electric Operations' environmental department has dedicated emergency response cleanup contractors that respond to all oil spills from our equipment. Our emergency response cleanup contractors act quickly to remediate a spill area. We work with customers to re-landscape yards affected and take pride in restoring areas to their original form or better.		Operational control	
GRI 306-4: Effluents and Waste 2016	Transport of hazardous waste	CenterPoint Energy tracks hazardous and regulated waste to ensure proper management. Our hazardous regulated waste disposed in 2016 was 6,868,197 pounds. No hazardous waste was shipped internationally. CRR Waste and Recycling (p 34)		Operational control	Partial; some details are unavailable.



# GRI Content Index

<b>ENVIRONMENTAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Environmental Compliance</b>					
GRI 103-1: Management Approach 2016 (Environmental Compliance)	Explanation of material topic and Boundary	CRR Environmental Policy and Approach (p 21-22)		Operational control	
GRI 103-2: Management Approach 2016 (Environmental Compliance)	Management approach	CenterPoint Energy maintains an environmental policy and has a department dedicated to the company's environmental activities, including corporate environmental policies and procedures.  CRR Environmental Policy and Approach (p 21-22)		Operational control	
GRI 103-3: Management Approach 2016 (Environmental Compliance)	Evaluation of the management approach	The management approach is evaluated annually and considers tools and factors, such as internal audits, changes in the regulatory and legislative landscapes, impacts to environmental indicators, changes in stakeholder priorities and related issues. Adjustments to the management approach may be made from time to time, as approved by the company's environmental officer.		Operational control	
GRI 307-1: Environmental Compliance 2016	Non-compliance with environmental laws and regulations	From time to time the company responds to complaints or notices about non-compliance with environmental laws and regulations, most of which are minor and include nuisance-related matters.		Operational control	
<b>Supplier Environmental Assessment</b>					
GRI 103-1: Management Approach 2016 (Supplier Environmental Assessment)	Explanation of material topic and Boundary	CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Supplier Environmental Assessment)	Management approach	CenterPoint Energy maintains purchasing standards to support our business practices. We have a robust supplier diversity program and a Supplier Code of Conduct.  CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Supplier Environmental Assessment)	Evaluation of the management approach	CRR Purchasing and Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 308-1: Supplier Environmental Assessment 2016	New suppliers that were screened using environmental criteria	CenterPoint Energy does not currently have a formal supplier environmental assessment process.			CenterPoint Energy does not currently have a formal supplier environmental assessment process.

**ENVIRONMENTAL – GRI 305-1: DIRECT (SCOPE 1) GHG EMISSIONS**

**CenterPoint Energy Natural Gas Operations – Greenhouse Gas (GHG) Reporting Summary**

Facility (e-GGRT ID#)	GHG Reporting Program, 40 CFR 98	Reporting Year (units of measurement)							Total by GHG Program (mton CO <sub>2</sub> e)
		2010* (mton CO <sub>2</sub> e)	2011 (mton CO <sub>2</sub> e)	2012 (mton CO <sub>2</sub> e)	2013 (mton CO <sub>2</sub> e)	2014 (mton CO <sub>2</sub> e)	2015 (mton CO <sub>2</sub> e)	2016 (mton CO <sub>2</sub> e)	
Arkansas Arkla (526483)	Subpart W – Total GHG Emissions	N/A	92,266	95,405	103,079	99,103	94,937	89,800	578,590
	Subpart NN – Net GHG Quantity**	3,247,799	2,995,267	2,748,191	3,252,778	3,433,897	3,151,465	2,883,453	21,712,848
Louisiana Arkla (526485)	Subpart W – Total GHG Emissions	N/A	38,756	37,111	41,653	37,041	35,231	33,314	223,107
	Subpart NN – Net GHG Quantity**	736,061	719,593	631,670	685,134	750,237	698,905	622,074	4,843,674
Louisiana Entex (526496)	Subpart W – Total GHG Emissions	N/A	16,019	16,128	18,617	19,836	18,630	18,831	108,061
	Subpart NN – Net GHG Quantity**	426,658	465,043	348,529	410,123	478,330	412,161	387,289	2,928,132
Minnesota Gas (526480)	Subpart W – Total GHG Emissions	N/A	81,297	78,603	89,186	85,446	81,369	78,053	493,954
	Subpart NN – Net GHG Quantity**	6,779,341	7,037,520	6,234,600	7,918,926	7,837,784	6,751,782	6,746,953	49,306,905
Mississippi Entex (526498)	Subpart W – Total GHG Emissions	N/A	15,211	15,526	18,514	20,322	19,453	19,581	108,607
	Subpart NN – Net GHG Quantity**	805,437	836,853	707,173	861,036	870,211	847,800	813,075	5,741,584
Oklahoma Arkla (526488)	Subpart W – Total GHG Emissions	N/A	15,458	15,898	18,768	18,702	18,986	19,147	106,958
	Subpart NN – Net GHG Quantity**	567,309	557,588	459,948	604,947	604,421	523,891	513,630	3,831,734
Texas Arkla (526491)	Subpart W – Total GHG Emissions	N/A	4,980	5,529	5,684	4,404	3,699	2,139	26,434
	Subpart NN – Net GHG Quantity**	83,034	73,531	61,558	81,006	82,390	73,877	62,400	517,796
Texas Entex (526494)	Subpart W – Total GHG Emissions	N/A	123,884	140,179	166,132	168,757	168,277	166,920	934,149
	Subpart NN – Net GHG Quantity**	7,133,923	6,737,751	6,005,645	7,058,541	7,560,152	7,104,435	6,351,841	47,952,288
<b>Total Subpart W – Total GHG Emissions</b>		N/A*	391,872	404,377	461,632	453,612	440,581	427,784	2,579,858
<b>Total Subpart NN – Net GHG Quantity</b>		19,779,562	19,423,145	17,197,314	20,872,491	21,617,420	19,564,315	18,380,713	136,834,960

Notes:  
\*Subpart W reporting was not required in RY2010.

# GRI Content Index

<b>SOCIAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Employment</b>					
GRI 103-1: Management Approach 2016 (Employment)	Explanation of material topic and Boundary	CenterPoint Energy is committed to creating an open and inclusive work environment where business results are achieved through the skills, abilities and talents of our diverse workforce. CenterPoint Energy's goal is to create a work environment in which every employee is engaged, aligned with our vision and values, and understands how they contribute to the company's long-term performance.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Employment)	Management approach	CenterPoint Energy places a high priority on sustaining a strong culture of ethics, opportunity and mutual respect at all levels. Our Human Resources organization oversees compensation, benefits, hiring, recruiting, learning and organizational development, as well as other employee-related services. Using a strategic approach to managing people and workplace culture, Human Resources provides employees with tools and resources to support their career and development goals.  CRR Employees (p 44-47)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Employment)	Evaluation of the management approach	CRR Employees (p 44-47)		Companywide; Investors, Regulators, Customers, Communities	
GRI 401-1: Employment 2016	Total number and percentage of new employee hires and employee turnover	Employee turnover rate: 9.2% (Voluntary: 7%, Involuntary: 2.1%); Employee hire rate: 10.8%		Companywide; select external stakeholders	Partial: Breakdown by age group, gender and region is currently unavailable
<b>Labor Management/Relations</b>					
GRI 103-1: Management Approach 2016 (Labor Management/ Relations)	Explanation of material topic and Boundary	CRR Labor Relations (p 38)		Companywide and select external stakeholders	
GRI 103-2: Management Approach 2016 (Labor Management/ Relations)	Management approach	CenterPoint Energy works with our unions to achieve business results that benefit our employees, customers and the communities we serve. We have negotiated labor agreements with each union regarding the working rules and other terms and conditions of employment.  CRR Labor Relations (p 38)		Companywide and select external stakeholders	
GRI 103-3: Management Approach 2016 (Labor Management/ Relations)	Evaluation of the management approach	Through programs and safety collaboration initiatives, our goal is to improve safety performance, safety culture and morale through updates to important work practices.		Companywide and select external stakeholders	
GRI 402-1: Labor Management/ Relations 2016	Minimum notice periods regarding operational changes	Where CenterPoint Energy has labor contracts requiring notice of a given action or decision to employees or their representatives, the company complies with those contract provisions.		Companywide; select external stakeholders	

# GRI Content Index

SOCIAL									
GRI Standard	Description	2017 Response and Location Reported					URLs	Boundary	Omissions/Notes
<b>Occupational Health and Safety</b>									
GRI 103-1: Management Approach 2016 (Occupational Health and Safety)	Explanation of material topic and Boundary	CenterPoint Energy focuses on being Safety Forward, which is our companywide approach to safety performance and excellence. Initiatives are designed to encourage employees to keep safety at the forefront, regardless of their business unit or work location.						Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Occupational Health and Safety)	Management approach	CenterPoint Energy is committed to the protection of our employees, contractors, systems and communities. Our goal is to maintain a safe work environment and deliver electricity and natural gas safely to the communities we serve.  CRR Safety (p 51-55)						Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Occupational Health and Safety)	Evaluation of the management approach	We are committed to working safely and continuing to improve our safety program and performance. We are participating in an 18-month national study with EEI on serious injury and fatality precursors to help prevent such incidents from happening in our industry.  CRR Safety (p 51-55)						Companywide; Investors, Regulators, Customers, Communities	
GRI 403-1: Occupational Health and Safety 2016	Workers representation in formal joint management – worker health and safety committees	CRR Safety and Labor Relations (p 48)						Companywide; Investors, Regulators, Customers, Communities	
GRI 403-2: Occupational Health and Safety 2016	Types of injury and rates of injury, occupational diseases, lost days and absenteeism, and number of worker-related fatalities		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2016-2017 Improvement</b>		Companywide; Investors, Regulators, Customers, Communities
		Lost Time Incident Rate	0.66	0.43	0.55	0.45	18.2%		
		Recordable Incident Rate	1.73	1.35	1.23	1.01	17.8%		
		DART Rate	1.24	0.89	0.87	0.56	35.6%		
		Employee Fatalities	0	0	1	0			
GRI 403-4: Occupational Health and Safety 2016	Health and safety topics covered in formal agreements with trade unions	CRR Labor Relations (p 48)						Companywide; select external stakeholders	

# GRI Content Index

<b>SOCIAL</b>																		
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>		<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>												
<b>Training and Education</b>																		
GRI 103-1: Management Approach 2016 (Training and Education)	Explanation of material topic and Boundary	Using a strategic approach to managing people and workplace culture, Human Resources provides employees with tools and resources to support their career and development goals.  CRR Employees (p 44-47)			Companywide; Investors, Regulators, Customers, Communities													
GRI 103-2: Management Approach 2016 (Training and Education)	Management approach	CenterPoint Energy recognizes the importance of employee and career development to build and maintain a motivated and skilled workforce for the future. To help meet these needs, the Learning and Organizational Development team provides opportunities for employees across the company to build the skills and competencies needed to operate our business safely, meet customer needs and integrate a continued focus on innovation.  CRR Employees (p 44-47)			Companywide; Investors, Regulators, Customers, Communities													
GRI 103-3: Management Approach 2016 (Training and Education)	Evaluation of the management approach	CRR Employees (p 44-47)			Companywide; Investors, Regulators, Customers, Communities													
GRI 404-1: Training and Education 2016	Average hours of training per year per employee	CRR Employees (p 46)			Companywide; Investors, Regulators, Customers, Communities	Partial												
GRI 404-2: Training and Education 2016	Programs for upgrading employee skills and transition assistance programs	CRR Employees (p 44-47)			Companywide; Investors, Regulators, Customers, Communities													
GRI 404-3: Training and Education 2016	Percentage of employees receiving regular performance and career development reviews	More than 99 percent of eligible employees received a performance evaluation in 2017.	<table border="1"> <thead> <tr> <th colspan="2"><b>By Gender</b></th> <th colspan="2"><b>By Employee Category</b></th> </tr> </thead> <tbody> <tr> <td>Female</td> <td>24.9%</td> <td>Full Time</td> <td>99.9%</td> </tr> <tr> <td>Male</td> <td>75.1%</td> <td>Part-time</td> <td>0.1%</td> </tr> </tbody> </table>	<b>By Gender</b>		<b>By Employee Category</b>		Female	24.9%	Full Time	99.9%	Male	75.1%	Part-time	0.1%		Companywide; Investors, Regulators, Customers, Communities	
<b>By Gender</b>		<b>By Employee Category</b>																
Female	24.9%	Full Time	99.9%															
Male	75.1%	Part-time	0.1%															

# GRI Content Index

<b>SOCIAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Diversity and Equal Opportunity</b>					
GRI 103-1: Management Approach 2016 (Diversity and equal opportunity)	Explanation of material topic and Boundary	At CenterPoint Energy, individuals are respected for their contributions to our company. Diversity enriches our company and work environment, and provides social and economic benefits to the communities we serve.  CenterPoint Energy has defined three key elements of diversity: workplace diversity and inclusion; community relations; and supplier diversity.	<a href="#">CenterPoint Energy Diversity webpage</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Diversity and equal opportunity)	Management approach	CenterPoint Energy is committed to creating an open and inclusive work environment where business results are achieved through the skills, abilities and talents of our diverse workforce. At CenterPoint Energy, individuals are respected for their contributions toward our company's objectives. From our Board of Directors to our employee population, we foster a culture in which mutual respect is the standard and where different backgrounds and viewpoints are considered competitive advantages.  CRR Governance (p 11-12); Employees (p 44-47); Supplier Diversity (p 49)	<a href="#">CenterPoint Energy Diversity webpage</a>  <a href="#">2018 Proxy Statement</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Diversity and equal opportunity)	Evaluation of the management approach	CRR Governance (p 11-12); Employees (p 44-47); Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
GRI 405-1: Diversity and Equal Opportunity 2016	Diversity of governance bodies and employees	CRR Governance (p 11-12); Employees (p 44-47); Supplier Diversity (p 49)		Companywide; Investors, Regulators, Customers, Communities	
<b>Human Rights – Non-discrimination</b>					
GRI 103-1: Management Approach 2016 (Non-discrimination)	Explanation of material topic and Boundary	CRR Ethics and Compliance: Living Our Values (p 12-13)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Non-discrimination)	Management approach	CenterPoint Energy strives to maintain a culture where all employees are free from discrimination. We follow federal and state labor and employment laws and are committed to fair and effective human resources policies and practices, including: recruiting, hiring, training, career development, performance evaluation, compensation, promotions and terminations.  See also: Ethics and Compliance Code	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Non-discrimination)	Evaluation of the management approach	Ethics and Compliance Code	<a href="#">Ethics and Compliance Code</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 406-1: Non-discrimination 2016	Incidents of discrimination and corrective actions taken	CRR Ethics and Compliance: Living Our Values (p 12-13); See also: Ethics and Compliance Code	<a href="#">Ethics and Compliance Code</a>		Partial

# GRI Content Index

<b>SOCIAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Security Practices</b>					
GRI 103-1: Management Approach 2016 (Security Practices)	Explanation of material topic and Boundary	We are committed to managing the security of our infrastructure and protecting the privacy of the information we maintain. Our stakeholders' safety, well-being and information plays a vital role in our ability to perform our services.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Security Practices)	Management approach	CenterPoint Energy's Corporate Security group supports all business units by assessing security risks and vulnerabilities and developing solutions designed to deter, delay, detect and respond to security incidents affecting personnel, assets and business interests. The group maintains a policy center with a series of policies that address security issues, including site security, awareness, system guidelines, reporting incidents and various infrastructure-specific areas.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Security Practices)	Evaluation of the management approach	In addition to assessing security risks and vulnerabilities and developing solutions designed to deter, delay, detect and respond to security incidents, CenterPoint Energy's Corporate Security group monitors policy-related issues, conducts training and works to advance infrastructure.		Companywide; Investors, Regulators, Customers, Communities	
GRI 412-2: Security Practices 2016	Employee training on human rights policies or procedures	All CenterPoint Energy employees receive training on CenterPoint Energy's Ethics and Compliance Code of Conduct.	<a href="#">Ethics and Compliance Code</a>		
<b>Local Communities</b>					
GRI 103-1: Management Approach 2016 (Local Communities)	Explanation of material topic and Boundary	CenterPoint Energy's Community Relations vision is to be a highly valued, respected and influential community partner with a reputation for excellence in the results we achieve for the business and the community.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Local Communities)	Management approach	As a company and as individuals, CenterPoint Energy is committed to making a positive difference in the communities we touch. Lending a helping hand is a strong part of our company culture, and we are proud to serve as a responsible corporate citizen. Our approach for economic development is to be a force for growth and economic prosperity in the communities we serve by creating and retaining jobs that facilitate growth, provide a stable community tax base and grow employment within our service area.  CRR Social (p 38-40)	<a href="#">CenterPoint Energy website – In Your Community (Residential)</a>  <a href="#">CenterPoint Energy website – In Your Community (Business)</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-1: Management Approach 2016 (Local Communities)	Evaluation of the management approach	CRR Social (p 38-40)		Companywide; Investors, Regulators, Customers, Communities	
GRI 413-1: Local Communities 2016	Operations with local community engagement, impact assessments and development programs	CRR Communities (p 38-40)		Companywide; Investors, Regulators, Customers, Communities	

# GRI Content Index

<b>SOCIAL</b>					
<b>GRI Standard</b>	<b>Description</b>	<b>2017 Response and Location Reported</b>	<b>URLs</b>	<b>Boundary</b>	<b>Omissions/Notes</b>
<b>Supplier Social Assessment</b>					
GRI 103-1: Management Approach 2016 (Supplier Social Assessment)	Explanation of material topic and Boundary	CenterPoint Energy recognizes the economic importance of minority-owned and women-owned Business Enterprises to the community. We embrace the power of diversity because it enriches our work environment and provides social and economic benefits to the communities we serve. It is not only a focus that our stakeholders expect from us, but it is also the right approach from a business standpoint.	<a href="#">Supplier Diversity and Registration website</a>	Companywide; select external stakeholders	
GRI 103-2: Management Approach 2016 (Supplier Social Assessment)	Management approach	CenterPoint Energy requires all service providers to engage in the highest ethical standards during the source selection process. The supplier request for proposal is confidential to CenterPoint Energy. All service providers are asked to register their companies and complete prequalification data that includes social content.	<a href="#">Supplier Diversity and Registration website</a>	Companywide; select external stakeholders	
GRI 103-3: Management Approach 2016 (Supplier Social Assessment)	Evaluation of the management approach	CenterPoint Energy's Supplier Diversity Initiatives are overseen by a senior management diversity steering committee and directed by the supplier diversity organization. All CenterPoint Energy management and employees share in this companywide commitment and responsibility by focusing on the implementation of procurement processes and procedures that will enhance opportunities.	<a href="#">Supplier Code of Conduct</a>	Companywide; select external stakeholders	
GRI 414-1: Supplier Social Assessment 2016	New suppliers that were screened using social criteria	100 percent of CenterPoint Energy's suppliers are expected to comply with its Supplier Code of Conduct and all applicable employment laws and regulations.  See also: Supplier Code of Conduct	<a href="#">Supplier Code of Conduct</a>	Companywide; select external stakeholders	
<b>Public Policy</b>					
GRI 103-1: Management Approach 2016 (Public Policy)	Explanation of material topic and Boundary	We have decision-making and oversight processes in place to ensure that our political activities and contribution are legally permissible. Each year, CenterPoint Energy discloses its political engagement and contributions.	<a href="#">Political Engagement</a>	Companywide; select external stakeholders	
GRI 103-2: Management Approach 2016 (Public Policy)	Management approach	Because local, state and federal elected officials and regulators have a significant impact on our business and industry, CenterPoint Energy believes participation in the public policy process is essential to achieving our vision. CenterPoint Energy and its employees participate in the public policy process in several ways, including: <ul style="list-style-type: none"> <li>• Outreach to government officials to help educate them on key public policy issues related to the company's business;</li> <li>• Participation in CenterPoint Energy's Political Action Committees and conduit fund; and</li> <li>• Involvement in trade associations that help advance the company's business interests.</li> </ul> CRR Political Engagement (p 16)	<a href="#">Political Engagement</a>	Companywide; select external stakeholders	
GRI 103-3: Management Approach 2016 (Public Policy)	Evaluation of the management approach	CRR Political Engagement (p 16)		Companywide; select external stakeholders	
GRI 415-2: Political Contributions 2016	Political contributions	See our Political Engagement webpage and its section on Political Contributions.	<a href="#">Political Engagement</a> <a href="#">Political Contributions</a>	Companywide; select external stakeholders	



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<b>Customer Health and Safety</b>					
GRI 103-1: Management Approach 2016 (Customer Health and Safety)	Explanation of material topic and Boundary	We are committed to putting the customer in the center of everything we do. Our Customer Service organization prides itself on its ability to consistently provide reliable, value-added service to customers, while safely delivering energy.  CRR Customers (p 43); CRR Safety (p 51-54)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Customer Health and Safety)	Management approach	Safety is CenterPoint Energy's highest value. We are committed to the protection of our employees, contractors, the public and the assets we operate. Our goal is to maintain a safe work environment and deliver electricity and natural gas safely to the communities we serve.	<a href="#">CenterPoint Energy's Business Safety webpage</a>  <a href="#">CenterPoint Energy's Residential Safety webpage</a>	Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Customer Health and Safety)	Evaluation of the management approach	CRR Customers (p 43); CRR Safety (p 51-54)		Companywide; Investors, Regulators, Customers, Communities	
GRI 416-1: Customer Health and Safety 2016	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	CenterPoint Energy's products and service categories are assessed for health and safety improvements.		Companywide; Investors, Regulators, Customers, Communities	
<b>Customer Privacy</b>					
GRI 103-1: Management Approach 2016 (Customer Privacy)	Explanation of material topic and Boundary	CenterPoint Energy recognizes the importance of a dedicated Data Privacy Office to address existing and emerging laws, regulations, trends, expectations and best practices. Our Ethics and Compliance team maintains a data privacy office led by the company's chief ethics, compliance and privacy officer.		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-2: Management Approach 2016 (Customer Privacy)	Management approach	CenterPoint Energy's customers, partners, shareholders and employees entrust us with information in order for us to engage with them in business. That information plays a vital role in our ability to perform our services, and the security of that information plays a critical role in supporting our business objectives. We are committed to managing the security of our infrastructure and protecting the privacy of the information we maintain.  CRR Data Privacy (p 54)		Companywide; Investors, Regulators, Customers, Communities	
GRI 103-3: Management Approach 2016 (Customer Privacy)	Evaluation of the management approach	The company's cybersecurity strategy and roadmap are reviewed at least annually as a part of our governance processes. CenterPoint Energy's Security Governance Council, which focuses on physical security and cybersecurity, oversees the program. The strategy and roadmap are presented to the Corporate Risk Oversight Committee and, subsequently, to our Executive Committee. The board of directors is regularly updated on cyber-related activities, security initiatives, risks and strategy.		Companywide; Investors, Regulators, Customers, Communities	
GRI 418-1: Customer Privacy 2016	Substantiated complaints concerning breaches of customer privacy and losses of customer data	CenterPoint Energy is not aware of substantiated complaints concerning breaches of customer privacy and losses of customer data.		Companywide; Investors, Regulators, Customers, Communities	